



# YOUR TM BILL

**Telekom Malaysia Berhad (128740-P)**  
Level 51, Menara TM, 50672 Kuala Lumpur  
GST ID: 000084049920

## TAX INVOICE

**Customer Name** : AHMED JAMA AHMED

**Credit Limit: RM 600.00**

<b>Account No</b>	<b>Bill Date</b>	<b>Payment Due Date</b>	<b>Bill No</b>	<b>Deposit (RM)</b>
1001971728	28 JUN 2018	19 JUL 2018	002108726874	0.00

### ACCOUNT SUMMARY

Previous Charge	RM	Current Charge	RM
Previous Balance	178.40	Recurring Charges	170.00
<b>Total Amount Outstanding</b>	<b>178.40</b>	<b>Total Current Charges</b>	<b>170.00</b>
		<b>Total Amount</b>	<b>348.40</b>
		<b>Rounding Amount</b>	<b>0.00</b>
		<b>Total Amount to be Paid</b>	<b>348.40</b>

You have outstanding due. Please settle the dues immediately to avoid any service interruption.  
For the current charges, kindly remit them before or on the due date stated on your bill.  
Starting 1 June 2018, all charges for product/service provided by TM Group will be at 0% GST. All charges relating to service/usage before that date are still subject to a 6% GST charge.

### PAYMENT SLIP



AHMED JAMA AHMED  
3-48B FLR 3  
-  
JLN P/P 5F  
TAMAN PUTRA PERDANA  
47130 CYBERJAYA  
SELANGOR

Account No	<b>1001971728</b>
Bill No	<b>002108726874</b>
Bill Date	<b>28 JUN 2018</b>
Revenue Code	<b>751</b>
Total Amount Due	<b>RM 348.40</b>
	R10 10
	OFF



**Biller Code : 8888**  
**Ref-1 : 1001971728**

JomPAY online at Internet and Mobile Banking with your Current, Savings or Credit Card account

BT:CP



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#### BILL PAYMENT

Payment made later than the stipulated date in the front page will result in temporary service disconnection and a Reconnection Fee of **RM10.00** will be charged for each account.

#### PAYMENT METHODS

##### INTERNET

- MyUnifi [www.unifi.com.my](http://www.unifi.com.my)
- Pay TM bill from any 42 banks via JomPAY. For list of banks visit [www.jompay.com.my](http://www.jompay.com.my)

##### AUTOPAY

- Credit / Debit Card (Visa, MasterCard & AMEX) • Register at [www.unifi.com.my](http://www.unifi.com.my) • TM Customer Service Center at 100
- \*Note: Locally Issued

##### COUNTER

- TMpoint – Cash, Credit / Debit Card or Cheque
- TM Authorised Dealer (TAD) – Cash, Credit / Debit Card or Cheque
- POS Malaysia – Cash
- Bank Simpanan Nasional – Cash

##### ATM / KIOSK

- TMpoint • PayQuik
- Pay TM bill from more than 19 banks via JomPAY. For list of banks visit [www.jompay.com.my](http://www.jompay.com.my)

##### CUSTOMER SERVICE CENTER

- TM Customer Service Center at 100 • Maybank Customer Care hotline at 03-7844 3696

##### TERMINAL

- 7-Eleven • Epay • ONEPAY (M1)
- 99 Speedmart • BSN EBB

#### GOODS AND SERVICES TAX (GST)

In accordance with the announcement by MOF on 16<sup>th</sup> May 2018, goods and services tax (GST) for all products and services provided by TM Group will be charged at zero percent effective 1<sup>st</sup> June 2018.

#### ATTENTION

1. This bill is final and authorised by Finance Division, TM as the total amount due.
2. For any billing enquiries/disputes, kindly contact TM Customer Service Centre at 100 before the due date of this bill.
3. Only payment made before the stipulated date will be credited in this bill. Otherwise, it will be credited in the next bill.

#### ENQUIRY / CHANGE OF BILLING ADDRESS

Contact us at our TM Customer Service Centre at 100 before the due date of this bill:

1. Product and Service Enquiries: Operating hours Monday-Friday (9AM - 9PM), Saturday (10AM-6:30PM)
2. Account Management & Billing: Operating hours Monday-Sunday (9:00AM-10:30PM)
3. Technical Enquiries: Operating hours 24/7. Or you may e-mail us at: [help@tm.com.my](mailto:help@tm.com.my)

**ACCOUNT DETAIL****RECURRING CHARGES STATEMENT**

Description	Gross (RM)	Discount (RM)	Amount (RM)
Residential High Speed Internet : gardan2153@unifi	199.00	-50.00	149.00
unifi TV Residential : gardan2153@iptv	21.00	0.00	21.00
<b>TOTAL</b>	<b>220.00</b>	<b>-50.00</b>	<b>170.00</b>

**GOODS AND SERVICES TAX (RM)**

Description	Total Before Tax (RM)	GST (RM)
GST - SR@0%	170.00	0.00
<b>TOTAL</b>		<b>0.00</b>

**SERVICE DETAIL****Residential High Speed Internet****SERVICE NO.** : **gardan2153@unifi****RECURRING CHARGES**

Item	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
VIP10 - Monthly Fee	28/06/2018	27/07/2018	199.00	-50.00	149.00
<b>TOTAL</b>			<b>199.00</b>	<b>-50.00</b>	<b>149.00</b>

**SERVICE TOTAL** **149.00****unifi TV Residential****SERVICE NO.** : **gardan2153@iptv****RECURRING CHARGES**

Item	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
Al Jazeera RM6	28/06/2018	27/07/2018	6.00	0.00	6.00
CBeebies HD	28/06/2018	27/07/2018	9.00	0.00	9.00
Nick Jr.	28/06/2018	27/07/2018	6.00	0.00	6.00
<b>TOTAL</b>			<b>21.00</b>	<b>0.00</b>	<b>21.00</b>

**SERVICE TOTAL** **21.00****Residential Voice****SERVICE NO.** : **03-40318680****SERVICE TOTAL** **0.00**



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### STATEMENT OF OUTSTANDING

STATEMENT DATE : 28 JUN 2018

ACCOUNT NO : 1001971728

Bill No	Bill Date	Bill Amt (RM)	Payment (RM)	Adjustment (RM)	Outstanding (RM)
002066438207	28/05/2018	180.20	-1.80	0.00	178.40
<b>TOTAL OUTSTANDING</b>					<b>178.40</b>

**ANNOUNCEMENT****PENYATAAN PRIVASI TM**

Dalam usaha memastikan pematuhan kepada Akta Perlindungan Data Peribadi 2010 (APDP), TM telah mewujudkan satu dasar perlindungan data peribadi yang akan mengawal penggunaan dan perlindungan data peribadi anda sebagai pelanggan TM. Untuk mengetahui dasar tersebut secara terperinci, sila rujuk Penyataan Privasi TM di <http://www.tm.com.my>, yang mana tertakluk kepada perubahan dari masa ke semasa oleh TM.

**TM'S PRIVACY STATEMENT**

In its effort to ensure compliance to the Personal Data Protection Act 2010 (PDPA), TM has put in place a personal data protection policy which shall govern the use and protection of your personal data as TM's customer. For details of the policy, please refer to TM's Privacy Statement at <http://www.tm.com.my>, which may be reviewed by TM from time to time.

**FIND OUT MORE ABOUT UniFi**

For more information on UniFi and how it can benefit you, feel free to browse the TM UniFi website at [www.tm.com.my](http://www.tm.com.my), visit your nearest TMpoint, call the TM Customer Service Centre at 100 or drop us an email at [help@tm.com.my](mailto:help@tm.com.my).

**ENJOY YOUR UniFi PACKAGE!****For Residential Customers**

- Download large data files in seconds or a matter of minutes!
- Watch your favourite programmes anytime at your own convenience and put the TV back in your control!
- FREE! unlimited calls to TM fixed lines nationwide, 24x7!

**For Business Customers**

- Unlimited uploads and downloads at high speeds!
- Faster connectivity with your customers locally and globally!
- Increase profitability with enhanced business productivity and lowered costs!

**REVISED OPERATING HOURS FOR 103 AND 101 SERVICE**

Effective 5 Jan 2015, operating hours for Directory Assisted Service 103 and Domestic & International Assisted Service 101 will be from 8am to 8pm, Monday to Friday. To elevate customer's experience on 101 services, customers are encouraged to subscribe to TM IDD facility and enjoy great savings when making IDD calls. Customers can call 100 for FREE activation of the facility. Meanwhile, for 103 services, customers can access [www.yellowpages.my](http://www.yellowpages.my) or download the Yellow Pages mobile app.

**TM's AUTOPAY SERVICE**

Want a simple way of paying your TM bill? TM's Autopay Service is the answer to your problems! TM will be giving a rebate of RM2 for each account for payment exceeding RM20 every month. No more queues, no more late payments and service interruption. Autopay saves your time and money. Visit [www.tm.com.my](http://www.tm.com.my) or contact TM Customer Service Centre at 100 for more info.

**JomPAY - The easy way to pay your TM bill!**

Look for JomPAY logo and Biller Code on your bills. Log on to your preferred Internet or Mobile Banking and look for JomPAY. Enter the payment details and confirm your payment. That's it! More info at [www.jompay.com.my](http://www.jompay.com.my) or call 100 for any enquiries.

**Change of Bill Payment Period**

Dear Valued Customer,

We wish to inform you that effective **11 SEPTEMBER 2014**, the payment period between Bill Date and Payment Due Date in UniFi monthly bill for all UniFi customers will be changed to 21 days. Therefore, in order to ensure that you continue to enjoy uninterrupted services, we would like to advise our customers to observe this change and proceed with the necessary payment. Should you have any query or need further clarification on this matter, please visit the nearest TMpoint or call our TM Customer Service Centre at 100.

**DISCONTINUATION OF ONE NUMBER SERVICE (1-700)**



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Telekom Malaysia Berhad (TM) wishes to inform that One Number Service (1-700) will be discontinued effective immediately to all existing customers. Kindly contact 100 or visit the nearest TMpoint for details.

**DISCONTINUATION OF NARROWBAND SERVICES (1515, 1525 AND EZNET 1315)**

Effective 1st October 2017, TM's narrowband services (1515, 1525 and EZnet 1315) will be discontinued. Subscribe to weebroadband, Streamyx or UniFi today! Contact 100 or visit the nearest TMpoint for more details.