



# YOUR TM BILL

**Telekom Malaysia Berhad (128740-P)**  
Level 51, Menara TM, 50672 Kuala Lumpur  
GST ID: 000084049920

## TAX INVOICE

**Customer Name** : AHMED JAMA AHMED

**Credit Limit: RM 597.00**

<b>Account No</b>	<b>Bill Date</b>	<b>Payment Due Date</b>	<b>Bill No</b>	<b>Deposit (RM)</b>
1001971728	28 APR 2017	19 MAY 2017	001587270578	0.00

### ACCOUNT SUMMARY

Previous Charge	RM	Current Charge	RM
Previous Balance	180.40	Recurring Charges	170.00
Payment -Thank You	-130.00	GST	10.20
<b>Total Amount Outstanding</b>	<b>50.40</b>	<b>Total Current Charges</b>	<b>180.20</b>
		<b>Total Amount</b>	<b>230.60</b>
		<b>Rounding Amount</b>	<b>0.00</b>
		<b>Total Amount to be Paid</b>	<b>230.60</b>

Starting from 11 SEPTEMBER 2014, the bill payment period has been changed to 21 days. For more details, refer to announcement page.  
 GST credit adjustments will be given to usages not subjected to tax prior to April 2015. GST debit adjustments will be billed for services utilised after 1 April 2015. These adjustments are being reflected in your current month's tax invoice.  
 You have outstanding due. Please settle the dues immediately to avoid any service interruption.  
 For the current charges, kindly remit them before or on the due date stated on your bill.

For payment via post, please attach this slip with crossed cheque payable to 'Telekom Malaysia Berhad' and state account no with total payment at the back of the cheque .

### PAYMENT SLIP



AHMED JAMA AHMED  
 3-48B FLR 3  
 -  
 JLN P/P 5F  
 TAMAN PUTRA PERDANA  
 47130 CYBERJAYA  
 SELANGOR

Account No	<b>1001971728</b>
Bill No	<b>001587270578</b>
Bill Date	<b>28 APR 2017</b>
Revenue Code	<b>751</b>
Total Amount Due	<b>RM 230.60</b>
	R10 10
	OFF



**Bill Code : 8888**  
**Ref-1 : 1001971728**

JomPAY online at Internet and Mobile Banking with your Current, Savings or Credit Card account

BT:CP



ACCOUNT NO: 1001971728

BILL DATE: 28 APR 2017

Page 2 of 7

#### BILL PAYMENT

Bills should be paid promptly by the stipulated date as to avoid unnecessary interruption/disconnection. Late payment will result in temporary service disconnection and a fee of **RM10.00** will be charged for reconnection for each service.

#### PAYMENT METHODS

##### INTERNET

- Pay TM bill from any 42 banks via JomPAY. For list of banks visit [www.jompay.com.my](http://www.jompay.com.my)

##### AUTOPAY

- Credit & Charge Card (Visa, MasterCard & AMEX)  
\*Note: Locally Issued
- Selected Debit Card (Visa & MasterCard)
- Register at <https://occ.unifi.my>

##### COUNTER

- TMpoint
  - Cash, Kiosk, Credit Card or selected Debit Card
  - Cheque
- TM Authorised Dealer (TAD)
  - Cash or Credit Card
- POS Malaysia
  - Cash or Cheque (payable to POS Malaysia Berhad) at selected Pos outlet only (payment at POS mini is not applicable)
- Banks (Ambank, Bank Simpanan Nasional, Bank Rakyat, RHB - Sabah and Sarawak only)
  - Cash, Credit Card or selected Debit Card

##### ATM / KIOSK

- Hong Leong Bank
- RHB
- Bank Rakyat
- Maybank
- PayQuik
- Bank Simpanan Nasional
- Public Bank

##### PHONE BANKING

- Hong Leong Bank

- RHB

##### MOBILE

- RHB

- Maybank

##### TERMINAL

- 7-Eleven

- Epay

- ONEPAY (M1)

#### GOODS AND SERVICES TAX (GST)

GST will be charged at 6% on taxable products & services effective 1 April 2015 billing.

Note: (#) Items not subjected to GST.

SR - Standard rate at 6%

ZR - Zero rate at 0%

#### ATTENTION

1. This bill is final and authorised by Finance Division, TM as the total amount due.
2. For any billing enquiries/disputes, kindly contact TM Customer Service Centre at 100 before the due date of this bill.
3. Only payment made before the stipulated date will be credited in this bill. Otherwise, it will be credited in the next bill.

#### ENQUIRY / CHANGE OF BILLING ADDRESS

Contact us at our TM Customer Service Centre at 100 before the due date of this bill:

1. Product and Service Enquiries: Operating hours Monday-Friday (9AM - 9PM), Saturday (10AM-6:30PM)
2. Account Management & Billing: Operating hours Monday-Sunday (9:00AM-10:30PM)
3. Technical Enquiries: Operating hours 24/7. Or you may e-mail us at: [help@tm.com.my](mailto:help@tm.com.my)



ACCOUNT NO: 1001971728

BILL DATE: 28 APR 2017

Page 3 of 7

**ACCOUNT DETAIL****PAYMENTS**

Date	Description	Amount (RM)
06/04/2017	Payment - MAYBANK-INTERNET	-130.00
<b>TOTAL</b>		<b>-130.00</b>

**RECURRING CHARGES STATEMENT**

Description	Gross (RM)	Discount (RM)	Amount (RM)
Residential High Speed Internet : gardan2153@unifi	199.00	-50.00	149.00
HyppTV Residential : gardan2153@iptv	21.00	0.00	21.00
<b>TOTAL</b>	<b>220.00</b>	<b>-50.00</b>	<b>170.00</b>

**GOODS AND SERVICES TAX (RM)**

Description	Total Before Tax (RM)	GST (RM)
GST - SR@6%	170.00	10.20
<b>TOTAL</b>		<b>10.20</b>

**SERVICE DETAIL****Residential High Speed Internet****SERVICE NO.** : **gardan2153@unifi****RECURRING CHARGES**

Item	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
VIP10 - Monthly Fee	28/04/2017	27/05/2017	199.00	-50.00	149.00
<b>TOTAL</b>			<b>199.00</b>	<b>-50.00</b>	<b>149.00</b>

**SERVICE TOTAL** **149.00****HyppTV Residential****SERVICE NO.** : **gardan2153@iptv****RECURRING CHARGES**

Item	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
Al Jazeera RM6	28/04/2017	27/05/2017	6.00	0.00	6.00
CBeebies HD	28/04/2017	27/05/2017	9.00	0.00	9.00
Nick Jr.	28/04/2017	27/05/2017	6.00	0.00	6.00
<b>TOTAL</b>			<b>21.00</b>	<b>0.00</b>	<b>21.00</b>

**SERVICE TOTAL** **21.00**



ACCOUNT NO: 1001971728

BILL DATE: 28 APR 2017

Page 4 of 7

**Residential Voice**  
**SERVICE NO.**

: **03-83222181**

**SERVICE TOTAL**

<b>0.00</b>
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ACCOUNT NO: 1001971728

BILL DATE: 28 APR 2017

Page 5 of 7

### STATEMENT OF OUTSTANDING

STATEMENT DATE : 28 APR 2017

ACCOUNT NO : 1001971728

Bill No	Bill Date	Bill Amt (RM)	Payment (RM)	Adjustment (RM)	Outstanding (RM)
001551287368	28/03/2017	180.20	-129.80	0.00	50.40
<b>TOTAL OUTSTANDING</b>					<b>50.40</b>

**ANNOUNCEMENT****PENYATAAN PRIVASI TM**

Dalam usaha memastikan pematuhan kepada Akta Perlindungan Data Peribadi 2010 (APDP), TM telah mewujudkan satu dasar perlindungan data peribadi yang akan mengawal penggunaan dan perlindungan data peribadi anda sebagai pelanggan TM. Untuk mengetahui dasar tersebut secara terperinci, sila rujuk Penyataan Privasi TM di <http://www.tm.com.my>, yang mana tertakluk kepada perubahan dari masa ke semasa oleh TM.

**TM'S PRIVACY STATEMENT**

In its effort to ensure compliance to the Personal Data Protection Act 2010 (PDPA), TM has put in place a personal data protection policy which shall govern the use and protection of your personal data as TM's customer. For details of the policy, please refer to TM's Privacy Statement at <http://www.tm.com.my>, which may be reviewed by TM from time to time.

**FIND OUT MORE ABOUT UniFi**

For more information on UniFi and how it can benefit you, feel free to browse the TM UniFi website at [www.tm.com.my](http://www.tm.com.my), visit your nearest TMpoint, call the TM Customer Service Centre at 100 or drop us an email at [help@tm.com.my](mailto:help@tm.com.my).

**ENJOY YOUR UniFi PACKAGE!****For Residential Customers**

- Download large data files in seconds or a matter of minutes!
- Watch your favourite programmes anytime at your own convenience and put the TV back in your control!
- FREE! unlimited calls to TM fixed lines nationwide, 24x7!

**For Business Customers**

- Unlimited uploads and downloads at high speeds!
- Faster connectivity with your customers locally and globally!
- Increase profitability with enhanced business productivity and lowered costs!

**REVISED OPERATING HOURS FOR 103 AND 101 SERVICE**

Effective 5 Jan 2015, operating hours for Directory Assisted Service 103 and Domestic & International Assisted Service 101 will be from 8am to 8pm, Monday to Friday. To elevate customer's experience on 101 services, customers are encouraged to subscribe to TM IDD facility and enjoy great savings when making IDD calls. Customers can call 100 for FREE activation of the facility. Meanwhile, for 103 services, customers can access [www.yellowpages.my](http://www.yellowpages.my) or download the Yellow Pages mobile app.

**TM's AUTOPAY SERVICE**

Want a simple way of paying your TM bill? TM's Autopay Service is the answer to your problems! TM will be giving a rebate of RM2 for each account for payment exceeding RM20 every month. No more queues, no more late payments and service interruption. Autopay saves your time and money. Visit [www.tm.com.my](http://www.tm.com.my) or contact TM Customer Service Centre at 100 for more info.

**JomPAY - The easy way to pay your TM bill!**

Look for JomPAY logo and Biller Code on your bills. Log on to your preferred Internet or Mobile Banking and look for JomPAY. Enter the payment details and confirm your payment. That's it! More info at [www.jompay.com.my](http://www.jompay.com.my) or call 100 for any enquiries.

**Change of Bill Payment Period**

Dear Valued Customer,

We wish to inform you that effective **11 SEPTEMBER 2014**, the payment period between Bill Date and Payment Due Date in UniFi monthly bill for all UniFi customers will be changed to 21 days. Therefore, in order to ensure that you continue to enjoy uninterrupted services, we would like to advise our customers to observe this change and proceed with the necessary payment. Should you have any query or need further clarification on this matter, please visit the nearest TMpoint or call our TM Customer Service Centre at 100.

**Implementation of TM On-Site Support Charge**



ACCOUNT NO: 1001971728

BILL DATE: 28 APR 2017

Page 7 of 7

From 27 September 2016 TM will introduce On-site support charge for UniFi , Stmyx /Biz Bband, Voice & other svcs. Good news! FREE equipment replacement, when you sign up for service renewal. Visit [www.tm.com.my](http://www.tm.com.my), call 100 or visit your nearest TMpoint.

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**REALIGNMENT OF INTERNATIONAL CODE 0065 FOR CALLS TO SINGAPORE**

Please be informed that calls to Singapore via the existing 02 access code will be realigned to the 0065 international access code effective 16 May 2017. For more details, please contact 100, visit the nearest TMpoint or email us at [help@tm.com.my](mailto:help@tm.com.my).

**KEEPING THE INTERNET SAFE FOR EVERYONE**

Protect yourself and your loved ones from online cyber threats by activating TM parental control application on your mobile and PC. For more information, visit [www.tm.com.my/parentalcontrol](http://www.tm.com.my/parentalcontrol)

**JomPAY - The easy way to pay your TM bill!**

Look for JomPAY logo and Biller Code on your bills. Log on to your preferred Internet or Mobile Banking and look for JomPAY. Enter the payment details and confirm your payment. That is it! More info and promotion at [www.jompay.com.my](http://www.jompay.com.my) or call 100