



YOUR TM BILL

Telekom Malaysia Berhad (128740-P)
Level 51, Menara TM, 50672 Kuala Lumpur
GST ID: 000084049920

TAX INVOICE

Customer Name : AHMED JAMA AHMED

Credit Limit: RM 597.00

Account No	Bill Date	Payment Due Date	Bill No	Deposit (RM)
1001971728	28 SEP 2016	19 OCT 2016	001318185616	0.00

ACCOUNT SUMMARY

Previous Charge	RM	Current Charge	RM
Previous Balance	188.80	Recurring Charges	164.00
Payment -Thank You	-170.00	GST	9.84
Total Amount Outstanding	18.80	Total Current Charges	173.84
		Total Amount	192.64
		Rounding Amount	0.01
		Total Amount to be Paid	192.65

Starting from 11 SEPTEMBER 2014, the bill payment period has been changed to 21 days. For more details, refer to announcement page.

GST credit adjustments will be given to usages not subjected to tax prior to April 2015. GST debit adjustments will be billed for services utilised after 1 April 2015. These adjustments are being reflected in your current month's tax invoice.

You have outstanding due. Please settle the dues immediately to avoid any service interruption.

For the current charges, kindly remit them before or on the due date stated on your bill.

Pay TM bill via internet/mobile banking with JomPAY. Real time update, convenient & it's FREE! For info and promotion, visit www.jompay.com.my or call 100.

For your convenience, we recommend existing broadband customers opt to e-Bill for FREE. Please register at help@tm.com.my/TMpoint/call 100.

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For payment via post, please attach this slip with crossed cheque payable to 'Telekom Malaysia Berhad' and state account no with total payment at the back of the cheque .

PAYMENT SLIP



AHMED JAMA AHMED
3-48B FLR 3
-
JLN P/P 5F
TAMAN PUTRA PERDANA
47130 CYBERJAYA
SELANGOR

Account No	1001971728
Bill No	001318185616
Bill Date	28 SEP 2016
Revenue Code	751
Total Amount Due	RM 192.65
	R10 10
	OFF



Biller Code : 8888
Ref-1 : 1001971728

JomPAY online at Internet and Mobile Banking with your Current, Savings or Credit Card account

BT:CP



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BILL PAYMENT

Bills should be paid promptly by the stipulated date as to avoid unnecessary interruption/disconnection. Late payment will result in temporary service disconnection and a fee of **RM10.00** will be charged for reconnection for each service.

PAYMENT METHODS

INTERNET

- Pay TM bill from any 42 banks via JomPAY. For list of banks visit www.jompay.com.my

AUTOPAY

- Credit & Charge Card (Visa, MasterCard & AMEX)
*Note: Locally Issued
- Selected Debit Card (Visa & MasterCard)
- Register at <https://occ.unifi.my>

COUNTER

- TMpoint
 - Cash, Kiosk, Credit Card or selected Debit Card
 - Cheque
- TM Authorised Dealer (TAD)
 - Cash or Credit Card
- POS Malaysia
 - Cash or Cheque (payable to POS Malaysia Berhad) at selected Pos outlet only (payment at POS mini is not applicable)
- Banks (Ambank, Bank Simpanan Nasional, Bank Rakyat, RHB - Sabah and Sarawak only)
 - Cash, Credit Card or selected Debit Card

ATM / KIOSK

- Hong Leong Bank
- RHB
- Bank Rakyat
- Maybank
- PayQuik
- Bank Simpanan Nasional
- Public Bank

PHONE BANKING

- Hong Leong Bank

- RHB

MOBILE

- RHB

- Maybank

TERMINAL

- 7-Eleven

- Epay

- ONEPAY (M1)

GOODS AND SERVICES TAX (GST)

GST will be charged at 6% on taxable products & services effective 1 April 2015 billing.

Note: (#) Items not subjected to GST.

SR - Standard rate at 6%

ZR - Zero rate at 0%

ATTENTION

1. This bill is final and authorised by Finance Division, TM as the total amount due.
2. For any billing enquiries/disputes, kindly contact TM Customer Service Centre at 100 before the due date of this bill.
3. Only payment made before the stipulated date will be credited in this bill. Otherwise, it will be credited in the next bill.

ENQUIRY / CHANGE OF BILLING ADDRESS

Contact us at our TM Customer Service Centre at 100 before the due date of this bill:

1. Product and Service Enquiries: Operating hours Monday-Friday (9AM - 9PM), Saturday (10AM-6:30PM)
2. Account Management & Billing: Operating hours Monday-Sunday (9:00AM-10:30PM)
3. Technical Enquiries: Operating hours 24/7. Or you may e-mail us at: help@tm.com.my



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ACCOUNT DETAIL**PAYMENTS**

Date	Description	Amount (RM)
31/08/2016	Payment - MAYBANK-INTERNET	-170.00
TOTAL		-170.00

RECURRING CHARGES STATEMENT

Description	Gross (RM)	Discount (RM)	Amount (RM)
Residential High Speed Internet : gardan2153@unifi	199.00	-50.00	149.00
HyppTV Residential : gardan2153@iptv	15.00	0.00	15.00
TOTAL	214.00	-50.00	164.00

GOODS AND SERVICES TAX (GST)

Description	Total Taxable (RM)	GST (RM)
GST - SR@6%	164.00	9.84
TOTAL		9.84

SERVICE DETAIL**Residential High Speed Internet****SERVICE NO.** : **gardan2153@unifi****RECURRING CHARGES**

Item	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
VIP10 (24 Months Contract) Monthly Fee	28/09/2016	27/10/2016	199.00	-50.00	149.00
TOTAL			199.00	-50.00	149.00

GOODS AND SERVICES TAX (GST)

Description	Total Taxable (RM)	GST (RM)
GST - SR@6%	149.00	8.94
TOTAL		8.94
SERVICE TOTAL		157.94

HyppTV Residential**SERVICE NO.** : **gardan2153@iptv****RECURRING CHARGES**

Item	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
Al Jazeera RM6	28/09/2016	27/10/2016	6.00	0.00	6.00
CBeebies HD	28/09/2016	27/10/2016	9.00	0.00	9.00
TOTAL			15.00	0.00	15.00



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GOODS AND SERVICES TAX (GST)

Description	Total Taxable (RM)	GST (RM)
GST - SR@6%	15.00	0.90
TOTAL		0.90
	SERVICE TOTAL	15.90

Residential Voice

SERVICE NO. : 03-83222181

SERVICE TOTAL **0.00**



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STATEMENT OF OUTSTANDING

STATEMENT DATE : 28 SEP 2016

ACCOUNT NO : 1001971728

Bill No	Bill Date	Bill Amt (RM)	Payment (RM)	Adjustment (RM)	Outstanding (RM)
001280003995	28/08/2016	189.25	-170.45	0.00	18.80
TOTAL OUTSTANDING					18.80

**ANNOUNCEMENT****PENYATAAN PRIVASI TM**

Dalam usaha memastikan pematuhan kepada Akta Perlindungan Data Peribadi 2010 (APDP), TM telah mewujudkan satu dasar perlindungan data peribadi yang akan mengawal penggunaan dan perlindungan data peribadi anda sebagai pelanggan TM. Untuk mengetahui dasar tersebut secara terperinci, sila rujuk Penyataan Privasi TM di <http://www.tm.com.my>, yang mana tertakluk kepada perubahan dari masa ke semasa oleh TM.

TM'S PRIVACY STATEMENT

In its effort to ensure compliance to the Personal Data Protection Act 2010 (PDPA), TM has put in place a personal data protection policy which shall govern the use and protection of your personal data as TM's customer. For details of the policy, please refer to TM's Privacy Statement at <http://www.tm.com.my>, which may be reviewed by TM from time to time.

FIND OUT MORE ABOUT UniFi

For more information on UniFi and how it can benefit you, feel free to browse the TM UniFi website at www.tm.com.my, visit your nearest TMpoint, call the TM Customer Service Centre at 100 or drop us an email at help@tm.com.my.

ENJOY YOUR UniFi PACKAGE!**For Residential Customers**

- Download large data files in seconds or a matter of minutes!
- Watch your favourite programmes anytime at your own convenience and put the TV back in your control!
- FREE! unlimited calls to TM fixed lines nationwide, 24x7!

For Business Customers

- Unlimited uploads and downloads at high speeds!
- Faster connectivity with your customers locally and globally!
- Increase profitability with enhanced business productivity and lowered costs!

REVISED OPERATING HOURS FOR 103 AND 101 SERVICE

Effective 5 Jan 2015, operating hours for Directory Assisted Service 103 and Domestic & International Assisted Service 101 will be from 8am to 8pm, Monday to Friday. To elevate customer's experience on 101 services, customers are encouraged to subscribe to TM IDD facility and enjoy great savings when making IDD calls. Customers can call 100 for FREE activation of the facility. Meanwhile, for 103 services, customers can access www.yellowpages.my or download the Yellow Pages mobile app.

TM's AUTOPAY SERVICE

Want a simple way of paying your TM bill? TM's Autopay Service is the answer to your problems! TM will be giving a rebate of RM2 for each account for payment exceeding RM20 every month. No more queues, no more late payments and service interruption. Autopay saves your time and money. Visit www.tm.com.my or contact TM Customer Service Centre at 100 for more info.

JomPAY - The easy way to pay your TM bill!

Look for JomPAY logo and Biller Code on your bills. Log on to your preferred Internet or Mobile Banking and look for JomPAY. Enter the payment details and confirm your payment. That's it! More info at www.jompay.com.my or call 100 for any enquiries.

Change of Bill Payment Period

Dear Valued Customer,

We wish to inform you that effective **11 SEPTEMBER 2014**, the payment period between Bill Date and Payment Due Date in UniFi monthly bill for all UniFi customers will be changed to 21 days. Therefore, in order to ensure that you continue to enjoy uninterrupted services, we would like to advise our customers to observe this change and proceed with the necessary payment. Should you have any query or need further clarification on this matter, please visit the nearest TMpoint or call our TM Customer Service Centre at 100.

DISCONTINUATION OF MICROSOFT OFFICE 365 AS VALUE ADDED SERVICE (VAS)



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Telekom Malaysia Berhad (TM) wishes to inform that effective 1 October 2016, Microsoft Office 365 will be discontinued to be offered as part of our value added service (VAS). Kindly contact our 100 or visit the nearest TMpoint for details.

Implementation of TM On-Site Support Charge

From 27 September 2016 TM will introduce On-site support charge for UniFi , Stmyx /Biz Bband, Voice & other svcs. Good news! FREE equipment replacement, when you sign up for service renewal. Visit www.tm.com.my, call 100 or visit your nearest TMpoint.

TM AUTOPAY SERVICE

TM Autopay is the simplest way to pay your TM bills! Enjoy RM2 rebate for each TM account for payment exceeding RM20 every month. No more service interruption and it save your time. Visit www.tm.com.my or contact 100 for more info.

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