



YOUR TM BILL

Telekom Malaysia Berhad (128740-P)
Level 51, Menara TM, 50672 Kuala Lumpur
GST ID: 000084049920

TAX INVOICE

Customer Name : AHMED JAMA AHMED

Credit Limit: RM 447.00

Account No	Bill Date	Payment Due Date	Bill No	Deposit (RM)
1001971728	28 JAN 2016	18 FEB 2016	001033835586	0.00

ACCOUNT SUMMARY

Previous Charge	RM	Current Charge	RM
Previous Balance	186.70	Recurring Charges	149.00
Payment -Thank You	-190.00	Usage Charges	13.26
		GST	9.74
Total Amount Outstanding	-3.30	Total Current Charges	172.00
		Total Amount	168.70
		Rounding Amount	0.00
		Total Amount to be Paid	168.70

Starting from 11 SEPTEMBER 2014, the bill payment period has been changed to 21 days. For more details, refer to announcement page.
For the current charges, kindly remit them before or on the due date stated on your bill.

For payment via post, please attach this slip with crossed cheque payable to 'Telekom Malaysia Berhad' and state account no with total payment at the back of the cheque .

PAYMENT SLIP



AHMED JAMA AHMED
3-48B FLR 3
-
JLN P/P 5F
TAMAN PUTRA PERDANA
47130 CYBERJAYA
SELANGOR

Account No	1001971728
Bill No	001033835586
Bill Date	28 JAN 2016
Revenue Code	751
Total Amount Due	RM 168.70
R10	10
OFF	



Bill Code : 8888
Ref-1 : 1001971728

JomPAY online at Internet and Mobile Banking with your Current, Savings or Credit Card account

BT:CP



ACCOUNT NO: 1001971728

BILL DATE: 28 JAN 2016

Page 2 of 7

BILL PAYMENT

Bills should be paid promptly by the stipulated date as to avoid unnecessary interruption/disconnection. Late payment will result in temporary service disconnection and a fee of **RM10.00** will be charged for reconnection for each service.

PAYMENT METHODS

INTERNET

- myUniFi <https://occ.unifi.my>
- CIMB www.cimbclicks.com.my
- Maybank www.maybank2u.com.my
- Public Bank www.pbebank.com.my
- MyTM <https://mytm.tm.com.my>
- Hong Leong Bank www.hlb.com.my
- RHB www.rhb.com.my
- Ambank <https://ambank.ambank.com.my>
- Alliance Bank www.alliancebank.com.my
- Bank Rakyat www.irakyat.com.my
- HSBC www.hsbc.com.my
- Pos Malaysia www.posonline.com.my
- UOB <https://payonline.uob.com.my>

AUTOPAY

- Credit & Charge Card (Visa, MasterCard & AMEX)
*Note: Locally Issued
- Selected Debit Card (Visa & MasterCard)
- Register at <https://occ.unifi.my>

COUNTER

- TMpoint
 - Cash, Kiosk, Credit Card or selected Debit Card
 - Cheque, Bank Draft or Money Order (payable to Telekom Malaysia Berhad).
- TM Authorised Dealer (TAD)
 - Cash or Credit Card
- POS Malaysia
 - Cash or Cheque (payable to POS Malaysia Berhad) at selected Pos outlet only (payment at POS mini is not applicable)
- Banks (Ambank, Bank Simpanan Nasional, Bank Rakyat, RHB - Sabah and Sarawak only)
 - Cash, Credit Card or selected Debit Card

ATM / KIOSK

- Ambank
- Hong Leong Bank
- RHB
- Bank Rakyat
- Maybank
- Paylink Global Kiosk
- Bank Simpanan Nasional
- Public Bank

PHONE BANKING

- Hong Leong Bank
- Maybank
- RHB

MOBILE

- Ambank
- RHB

TERMINAL

- 7-Eleven
- Epay

GOODS AND SERVICES TAX (GST)

GST will be charged at 6% on taxable products & services effective 1 April 2015 billing.

Note: (#) Items not subjected to GST.

SR - Standard rate at 6%

ZR - Zero rate at 0%

ATTENTION

1. This bill is final and authorised by Finance Division, TM as the total amount due.
2. For any billing enquiries/disputes, kindly contact TM Customer Service Centre at 100 before the due date of this bill.
3. Only payment made before the stipulated date will be credited in this bill. Otherwise, it will be credited in the next bill.

ENQUIRY / CHANGE OF BILLING ADDRESS

Contact us at our TM Customer Service Centre at 100 before the due date of this bill:

1. Product and Service Enquiries: Operating hours Monday-Friday (9AM - 9PM), Saturday (10AM-6:30PM)
2. Account Management & Billing: Operating hours Monday-Sunday (9:00AM-10:30PM)
3. Technical Enquiries: Operating hours 24/7. Or you may e-mail us at: help@tm.com.my



ACCOUNT NO: 1001971728

BILL DATE: 28 JAN 2016

Page 3 of 7

ACCOUNT DETAIL**PAYMENTS**

Date	Description	Amount (RM)
27/12/2015	Payment - TMPOINT SETAPAK	-30.00
09/01/2016	Payment - MAYBANK-INTERNET	-160.00

TOTAL**-190.00****RECURRING CHARGES STATEMENT**

Description	Gross (RM)	Discount (RM)	Amount (RM)
Residential High Speed Internet : gardan2153@unifi	149.00	0.00	149.00
TOTAL	149.00	0.00	149.00

USAGE STATEMENT

Description	Amount (RM)
Voice	
NATIONAL - To Mobile	12.30
SPECIAL NUMBERS / OTHERS	0.96
TOTAL	13.26

GOODS AND SERVICES TAX (GST)

Description	Total Taxable (RM)	GST (RM)
GST - SR@6%	162.26	9.74
TOTAL		9.74

SERVICE DETAIL**Residential High Speed Internet****SERVICE NO.** : **gardan2153@unifi****RECURRING CHARGES**

Item	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
VIP5 (24 Months Contract) Monthly Fee	28/01/2016	27/02/2016	149.00	0.00	149.00
TOTAL			149.00	0.00	149.00

GOODS AND SERVICES TAX (GST)

Description	Total Taxable (RM)	GST (RM)
GST - SR@6%	149.00	8.94
TOTAL		8.94

SERVICE TOTAL **157.94**



ACCOUNT NO: 1001971728

BILL DATE: 28 JAN 2016

Page 4 of 7

Residential Voice
SERVICE NO.
USAGE CHARGES

: **03-83222181**

NATIONAL

To Mobile

Date	Time	Number	Location	Duration	Gross (RM)	Discount (RM)	Amount (RM)
28/12/2015	14:29:39	60182434280	MOBILE 018	00:00:58	0.10	0.00	0.10
28/12/2015	15:42:49	60182853272	MOBILE 018	00:00:03	0.05	0.00	0.05
28/12/2015	15:45:20	60182853272	MOBILE 018	00:02:23	0.25	0.00	0.25
30/12/2015	13:54:42	60108967201	MOBILE 010	00:00:32	0.10	0.00	0.10
31/12/2015	14:19:27	60183657317	MOBILE 018	00:00:14	0.05	0.00	0.05
31/12/2015	15:58:05	60183657317	MOBILE 018	00:00:08	0.05	0.00	0.05
31/12/2015	15:59:20	60182853272	MOBILE 018	00:00:07	0.05	0.00	0.05
01/01/2016	11:16:57	60183657317	MOBILE 018	00:02:14	0.25	0.00	0.25
01/01/2016	14:11:33	60182571164	MOBILE 018	00:03:25	0.35	0.00	0.35
02/01/2016	21:51:36	60189767020	MOBILE 018	00:00:52	0.10	0.00	0.10
03/01/2016	18:15:30	60192746245	MOBILE 019	00:01:14	0.15	0.00	0.15
03/01/2016	18:22:02	60189767020	MOBILE 018	00:01:22	0.15	0.00	0.15
04/01/2016	14:43:44	60183141568	MOBILE 018	00:00:27	0.05	0.00	0.05
04/01/2016	16:52:20	60183141568	MOBILE 018	00:00:03	0.05	0.00	0.05
04/01/2016	16:53:08	60183141568	MOBILE 018	00:00:02	0.05	0.00	0.05
04/01/2016	20:00:55	60183778275	MOBILE 018	00:01:11	0.15	0.00	0.15
05/01/2016	18:19:48	60183141568	MOBILE 018	00:00:04	0.05	0.00	0.05
05/01/2016	18:20:23	60183141568	MOBILE 018	00:00:01	0.05	0.00	0.05
06/01/2016	21:08:57	60183778275	MOBILE 018	00:00:28	0.05	0.00	0.05
07/01/2016	12:22:59	60182434280	MOBILE 018	00:00:05	0.05	0.00	0.05
07/01/2016	12:23:34	60182434280	MOBILE 018	00:00:51	0.10	0.00	0.10
07/01/2016	17:26:33	60183141568	MOBILE 018	00:00:01	0.05	0.00	0.05
07/01/2016	17:27:06	60183141568	MOBILE 018	00:00:11	0.05	0.00	0.05
07/01/2016	20:42:32	60183778275	MOBILE 018	00:01:49	0.20	0.00	0.20
08/01/2016	14:38:17	60182434280	MOBILE 018	00:03:52	0.40	0.00	0.40
08/01/2016	14:54:25	60183141568	MOBILE 018	00:00:18	0.05	0.00	0.05
08/01/2016	15:00:25	60183764097	MOBILE 018	00:00:02	0.05	0.00	0.05
08/01/2016	15:00:50	60183764097	MOBILE 018	00:01:18	0.15	0.00	0.15
08/01/2016	16:28:55	60182480654	MOBILE 018	00:00:01	0.05	0.00	0.05
08/01/2016	16:29:31	60182480654	MOBILE 018	00:04:39	0.50	0.00	0.50
08/01/2016	16:36:24	60182853272	MOBILE 018	00:00:06	0.05	0.00	0.05
08/01/2016	17:06:51	60183141568	MOBILE 018	00:00:17	0.05	0.00	0.05
09/01/2016	14:23:18	60182853272	MOBILE 018	00:00:08	0.05	0.00	0.05
09/01/2016	14:23:48	60182853272	MOBILE 018	00:01:27	0.15	0.00	0.15
10/01/2016	19:56:50	60189767020	MOBILE 018	00:00:04	0.05	0.00	0.05
10/01/2016	19:57:24	60189767020	MOBILE 018	00:00:52	0.10	0.00	0.10
10/01/2016	21:00:47	60189767020	MOBILE 018	00:00:03	0.05	0.00	0.05
10/01/2016	21:01:14	60189767020	MOBILE 018	00:02:19	0.25	0.00	0.25
10/01/2016	22:11:48	60189767020	MOBILE 018	00:00:52	0.10	0.00	0.10
11/01/2016	15:37:23	60183141568	MOBILE 018	00:00:50	0.10	0.00	0.10
12/01/2016	20:34:43	601111514627	MOBILE 011	00:00:04	0.05	0.00	0.05
13/01/2016	15:17:22	60182434280	MOBILE 018	00:01:29	0.15	0.00	0.15
14/01/2016	14:24:26	60182480654	MOBILE 018	00:03:33	0.40	0.00	0.40
14/01/2016	21:00:32	60192746245	MOBILE 019	00:00:05	0.05	0.00	0.05
14/01/2016	21:00:51	60192746245	MOBILE 019	00:00:03	0.05	0.00	0.05
14/01/2016	21:01:45	60162118290	MOBILE 016	00:01:53	0.20	0.00	0.20
15/01/2016	11:08:23	60189767020	MOBILE 018	00:00:47	0.10	0.00	0.10
15/01/2016	20:06:28	60183778275	MOBILE 018	00:02:17	0.25	0.00	0.25
15/01/2016	20:34:22	60192746245	MOBILE 019	00:01:42	0.20	0.00	0.20
16/01/2016	20:21:29	60182571164	MOBILE 018	00:15:59	1.60	0.00	1.60
17/01/2016	12:24:57	60183141568	MOBILE 018	00:01:02	0.15	0.00	0.15
17/01/2016	12:37:52	60183778275	MOBILE 018	00:00:11	0.05	0.00	0.05
17/01/2016	16:39:53	60182480654	MOBILE 018	00:03:56	0.40	0.00	0.40
17/01/2016	16:46:28	60182434280	MOBILE 018	00:00:15	0.05	0.00	0.05
17/01/2016	16:47:48	60182434280	MOBILE 018	00:00:09	0.05	0.00	0.05
17/01/2016	17:12:28	60183141568	MOBILE 018	00:00:48	0.10	0.00	0.10



ACCOUNT NO: 1001971728

BILL DATE: 28 JAN 2016

Page 5 of 7

17/01/2016	17:37:36	60183764097	MOBILE 018	00:00:03	0.05	0.00	0.05
17/01/2016	19:49:35	60183141568	MOBILE 018	00:00:35	0.10	0.00	0.10
19/01/2016	20:20:23	60182236674	MOBILE 018	00:04:55	0.50	0.00	0.50
19/01/2016	21:14:36	60192746245	MOBILE 019	00:00:18	0.05	0.00	0.05
21/01/2016	21:16:36	60182236674	MOBILE 018	00:00:12	0.05	0.00	0.05
21/01/2016	21:19:04	60182571164	MOBILE 018	00:00:05	0.05	0.00	0.05
21/01/2016	21:19:37	60182571164	MOBILE 018	00:00:04	0.05	0.00	0.05
21/01/2016	21:20:00	60182236674	MOBILE 018	00:00:02	0.05	0.00	0.05
21/01/2016	21:22:51	60189767020	MOBILE 018	00:05:31	0.60	0.00	0.60
21/01/2016	22:36:06	60182236674	MOBILE 018	00:00:04	0.05	0.00	0.05
21/01/2016	23:10:50	60182236674	MOBILE 018	00:00:03	0.05	0.00	0.05
23/01/2016	21:08:48	60183141568	MOBILE 018	00:00:24	0.05	0.00	0.05
25/01/2016	19:27:37	60182571164	MOBILE 018	00:00:04	0.05	0.00	0.05
25/01/2016	19:28:13	60182571164	MOBILE 018	00:00:11	0.05	0.00	0.05
25/01/2016	19:28:45	60183150600	MOBILE 018	00:06:14	0.65	0.00	0.65
25/01/2016	22:00:44	60189767020	MOBILE 018	00:13:30	1.35	0.00	1.35
TOTAL					12.30	0.00	12.30

SPECIAL NUMBERS / OTHERS

Date	Time	Number	Location	Duration	Gross (RM)	Discount (RM)	Amount (RM)
17/01/2016	15:51:02	1300881221	TM SPECIAL NUMBER	00:23:20	0.96	0.00	0.96
TOTAL					0.96	0.00	0.96

USAGE TOTAL 13.26

GOODS AND SERVICES TAX (GST)

Description	Total Taxable (RM)	GST (RM)
GST - SR@6%	13.26	0.80
TOTAL		0.80
SERVICE TOTAL		14.06

**ANNOUNCEMENT****PENYATAAN PRIVASI TM**

Dalam usaha memastikan pematuhan kepada Akta Perlindungan Data Peribadi 2010 (APDP), TM telah mewujudkan satu dasar perlindungan data peribadi yang akan mengawal penggunaan dan perlindungan data peribadi anda sebagai pelanggan TM. Untuk mengetahui dasar tersebut secara terperinci, sila rujuk Penyataan Privasi TM di <http://www.tm.com.my>, yang mana tertakluk kepada perubahan dari masa ke semasa oleh TM.

TM'S PRIVACY STATEMENT

In its effort to ensure compliance to the Personal Data Protection Act 2010 (PDPA), TM has put in place a personal data protection policy which shall govern the use and protection of your personal data as TM's customer. For details of the policy, please refer to TM's Privacy Statement at <http://www.tm.com.my>, which may be reviewed by TM from time to time.

FIND OUT MORE ABOUT UniFi

For more information on UniFi and how it can benefit you, feel free to browse the TM UniFi website at www.tm.com.my, visit your nearest TMpoint, call the TM Customer Service Centre at 100 or drop us an email at help@tm.com.my.

ENJOY YOUR UniFi PACKAGE!**For Residential Customers**

- Download large data files in seconds or a matter of minutes!
- Watch your favourite programmes anytime at your own convenience and put the TV back in your control!
- FREE! unlimited calls to TM fixed lines nationwide, 24x7!

For Business Customers

- Unlimited uploads and downloads at high speeds!
- Faster connectivity with your customers locally and globally!
- Increase profitability with enhanced business productivity and lowered costs!

REVISED OPERATING HOURS FOR 103 AND 101 SERVICE

Effective 5 Jan 2015, operating hours for Directory Assisted Service 103 and Domestic & International Assisted Service 101 will be from 8am to 8pm, Monday to Friday. To elevate customer's experience on 101 services, customers are encouraged to subscribe to TM IDD facility and enjoy great savings when making IDD calls. Customers can call 100 for FREE activation of the facility. Meanwhile, for 103 services, customers can access www.yellowpages.my or download the Yellow Pages mobile app.

TM's AUTOPAY SERVICE

Want a simple way of paying your TM bill? TM's Autopay Service is the answer to your problems! TM will be giving a rebate of RM2 for each account for payment exceeding RM20 every month. No more queues, no more late payments and service interruption. Autopay saves your time and money. Visit www.tm.com.my or contact TM Customer Service Centre at 100 for more info.

JomPAY - The easy way to pay your TM bill!

Look for JomPAY logo and Biller Code on your bills. Log on to your preferred Internet or Mobile Banking and look for JomPAY. Enter the payment details and confirm your payment. That's it! More info at www.jompay.com.my or call 100 for any enquiries.

Change of Bill Payment Period

Dear Valued Customer,

We wish to inform you that effective **11 SEPTEMBER 2014**, the payment period between Bill Date and Payment Due Date in UniFi monthly bill for all UniFi customers will be changed to 21 days. Therefore, in order to ensure that you continue to enjoy uninterrupted services, we would like to advise our customers to observe this change and proceed with the necessary payment. Should you have any query or need further clarification on this matter, please visit the nearest TMpoint or call our TM Customer Service Centre at 100.

NEW DOMAIN NAME SYSTEM (DNS) INFRASTRUCTURE FOR TM BROADBAND SERVICES



ACCOUNT NO: 1001971728

BILL DATE: 28 JAN 2016

Page 7 of 7

Dear Valued Customers, TM has upgraded its DNS infrastructure for its broadband services. If you have modified the DNS setting of your device, please set it to 'auto-assign' to enable the upgraded DNS. For more information, visit www.tm.com.my.

JomPAY Redeem & Win Contest (1 Nov - 31 Dec 2015)

Stand a chance to win fabulous prizes. Pay your TM bills before due via online with JomPAY. Double up your winning chances by when you redeem your TM Rewards bill rebate. For more info, visit www.tm.com.my or call 100.

NEW GUIDELINE FOR INSTALLATION AND RESTORATION OF TM SERVICES

According to OSHE policy on working at height, customers are requested to improve hazardous condition before TM proceed with installation or restoration work. For further details, please call 100 or visit www.tm.com.my and search keywords roof top

JomPAY - THE EASY WAY TO PAY YOUR TM BILL!

Look for JomPAY logo and Biller Code on your bills. Log on to your preferred Internet or Mobile Banking and look for JomPAY. Enter the payment details and confirm your payment. That's it! More info at www.jompay.com.my or call 100 for any enquiries.

TM AUTOPAY SERVICE

TM Autopay is the simplest way to pay your TM bills! Enjoy RM2 rebate for each TM account for payment exceeding RM20 every month. No more service interruption and it save your time. Visit www.tm.com.my or contact 100 for more info.