



# YOUR TM BILL

**Telekom Malaysia Berhad (128740-P)**  
Level 51, Menara TM, 50672 Kuala Lumpur  
GST ID: 000084049920

## TAX INVOICE

**Customer Name** : AHMED JAMA AHMED

**Credit Limit: RM 447.00**

<b>Account No</b>	<b>Bill Date</b>	<b>Payment Due Date</b>	<b>Bill No</b>	<b>Deposit (RM)</b>
1001971728	28 NOV 2015	19 DEC 2015	000969486455	0.00

### ACCOUNT SUMMARY

Previous Charge	RM	Current Charge	RM
Previous Balance	185.25	Recurring Charges	149.00
Payment -Thank You	-150.00	Usage Charges	24.05
		GST	10.38
<b>Total Amount Outstanding</b>	<b>35.25</b>	<b>Total Current Charges</b>	<b>183.43</b>
		<b>Total Amount</b>	<b>218.68</b>
		<b>Rounding Amount</b>	<b>0.02</b>
		<b>Total Amount to be Paid</b>	<b>218.70</b>

Starting from 11 SEPTEMBER 2014, the bill payment period has been changed to 21 days. For more details, refer to announcement page.  
 You have outstanding due. Please settle the dues immediately to avoid any service interruption.  
 For the current charges, kindly remit them before or on the due date stated on your bill.

For payment via post, please attach this slip with crossed cheque payable to 'Telekom Malaysia Berhad' and state account no with total payment at the back of the cheque .

### PAYMENT SLIP



AHMED JAMA AHMED  
 3-48B FLR 3  
 -  
 JLN P/P 5F  
 TAMAN PUTRA PERDANA  
 47130 CYBERJAYA  
 SELANGOR

Account No	1001971728
Bill No	000969486455
Bill Date	28 NOV 2015
Revenue Code	751
Total Amount Due	RM 218.70
R10	10
OFF	



**Bill Code : 8888**  
**Ref-1 : 1001971728**

JomPAY online at Internet and Mobile Banking with your Current, Savings or Credit Card account

BT:CP



ACCOUNT NO: 1001971728

BILL DATE: 28 NOV 2015

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#### BILL PAYMENT

Bills should be paid promptly by the stipulated date as to avoid unnecessary interruption/disconnection. Late payment will result in temporary service disconnection and a fee of **RM10.00** will be charged for reconnection for each service.

#### PAYMENT METHODS

##### INTERNET

- myUniFi <https://occ.unifi.my>
- CIMB [www.cimbclicks.com.my](http://www.cimbclicks.com.my)
- Maybank [www.maybank2u.com.my](http://www.maybank2u.com.my)
- Public Bank [www.pbebank.com.my](http://www.pbebank.com.my)
- MyTM <https://mytm.tm.com.my>
- Hong Leong Bank [www.hlb.com.my](http://www.hlb.com.my)
- RHB [www.rhb.com.my](http://www.rhb.com.my)
- Ambank <https://ambank.ambank.com.my>
- Alliance Bank [www.alliancebank.com.my](http://www.alliancebank.com.my)
- Bank Rakyat [www.irakyat.com.my](http://www.irakyat.com.my)
- HSBC [www.hsbc.com.my](http://www.hsbc.com.my)
- Pos Malaysia [www.posonline.com.my](http://www.posonline.com.my)
- UOB <https://payonline.uob.com.my>

##### AUTOPAY

- Credit & Charge Card (Visa, MasterCard & AMEX)  
\*Note: Locally Issued
- Selected Debit Card (Visa & MasterCard)
- Register at <https://occ.unifi.my>

##### COUNTER

- TMpoint
  - Cash, Kiosk, Credit Card or selected Debit Card
  - Cheque, Bank Draft or Money Order (payable to Telekom Malaysia Berhad).
- TM Authorised Dealer (TAD)
  - Cash or Credit Card
- POS Malaysia
  - Cash or Cheque (payable to POS Malaysia Berhad) at selected Pos outlet only (payment at POS mini is not applicable)
- Banks (Ambank, Bank Simpanan Nasional, Bank Rakyat, RHB - Sabah and Sarawak only)
  - Cash, Credit Card or selected Debit Card

##### ATM / KIOSK

- Ambank
- Hong Leong Bank
- RHB
- Bank Rakyat
- Maybank
- Paylink Global Kiosk
- Bank Simpanan Nasional
- Public Bank

##### PHONE BANKING

- Hong Leong Bank
- Maybank
- RHB

##### MOBILE

- Ambank
- RHB

##### TERMINAL

- 7-Eleven
- Epay

#### GOODS AND SERVICES TAX (GST)

GST will be charged at 6% on taxable products & services effective 1 April 2015 billing.

Note: (#) Items not subjected to GST.

SR - Standard rate at 6%

ZR - Zero rate at 0%

#### ATTENTION

1. This bill is final and authorised by Finance Division, TM as the total amount due.
2. For any billing enquiries/disputes, kindly contact TM Customer Service Centre at 100 before the due date of this bill.
3. Only payment made before the stipulated date will be credited in this bill. Otherwise, it will be credited in the next bill.

#### ENQUIRY / CHANGE OF BILLING ADDRESS

Contact us at our TM Customer Service Centre at 100 before the due date of this bill:

1. Product and Service Enquiries: Operating hours Monday-Friday (9AM - 9PM), Saturday (10AM-6:30PM)
2. Account Management & Billing: Operating hours Monday-Sunday (9:00AM-10:30PM)
3. Technical Enquiries: Operating hours 24/7. Or you may e-mail us at: [help@tm.com.my](mailto:help@tm.com.my)



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**ACCOUNT DETAIL****PAYMENTS**

Date	Description	Amount (RM)
10/11/2015	Payment - BSN - EBB	-50.00
07/11/2015	Payment - MAYBANK-INTERNET	-100.00

**TOTAL** **-150.00**

**RECURRING CHARGES STATEMENT**

Description	Gross (RM)	Discount (RM)	Amount (RM)
Residential High Speed Internet : gardan2153@unifi	149.00	0.00	149.00
<b>TOTAL</b>	<b>149.00</b>	<b>0.00</b>	<b>149.00</b>

**USAGE STATEMENT**

Description	Amount (RM)
<b>Voice</b>	
NATIONAL - To Mobile	24.05
<b>TOTAL</b>	<b>24.05</b>

**GOODS AND SERVICES TAX (GST)**

Description	Total Taxable (RM)	GST (RM)
GST - SR@6%	173.05	10.38
<b>TOTAL</b>		<b>10.38</b>

**SERVICE DETAIL****Residential High Speed Internet****SERVICE NO.** : **gardan2153@unifi****RECURRING CHARGES**

Item	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
VIP5 (24 Months Contract) Monthly Fee	28/11/2015	27/12/2015	149.00	0.00	149.00
<b>TOTAL</b>			<b>149.00</b>	<b>0.00</b>	<b>149.00</b>

**GOODS AND SERVICES TAX (GST)**

Description	Total Taxable (RM)	GST (RM)
GST - SR@6%	149.00	8.94
<b>TOTAL</b>		<b>8.94</b>

**SERVICE TOTAL** **157.94**

**Residential Voice****SERVICE NO.** : **03-83222181**



## USAGE CHARGES

**NATIONAL****To Mobile**

Date	Time	Number	Location	Duration	Gross (RM)	Discount (RM)	Amount (RM)
27/10/2015	16:24:11	60182571164	MOBILE 018	00:08:39	0.90	0.00	0.90
27/10/2015	16:34:08	60182571164	MOBILE 018	00:01:03	0.15	0.00	0.15
28/10/2015	13:14:59	60183657317	MOBILE 018	00:00:04	0.05	0.00	0.05
28/10/2015	13:15:19	60183657317	MOBILE 018	00:07:10	0.75	0.00	0.75
28/10/2015	16:51:49	60182571164	MOBILE 018	00:00:04	0.05	0.00	0.05
28/10/2015	16:52:14	60182571164	MOBILE 018	00:25:41	2.60	0.00	2.60
28/10/2015	17:45:02	60183778275	MOBILE 018	00:03:39	0.40	0.00	0.40
28/10/2015	23:14:13	60192746245	MOBILE 019	00:00:33	0.10	0.00	0.10
29/10/2015	19:54:35	60163204682	MOBILE 016	00:01:48	0.20	0.00	0.20
29/10/2015	20:35:39	60182571164	MOBILE 018	00:05:47	0.60	0.00	0.60
30/10/2015	11:26:34	60182571164	MOBILE 018	00:03:39	0.40	0.00	0.40
30/10/2015	17:03:18	60182571164	MOBILE 018	00:00:02	0.05	0.00	0.05
30/10/2015	17:04:44	60182571164	MOBILE 018	00:08:54	0.90	0.00	0.90
30/10/2015	17:49:50	60183778275	MOBILE 018	00:00:39	0.10	0.00	0.10
30/10/2015	20:02:01	60183778275	MOBILE 018	00:01:24	0.15	0.00	0.15
30/10/2015	20:46:45	60183150600	MOBILE 018	00:00:18	0.05	0.00	0.05
30/10/2015	21:13:49	60183150600	MOBILE 018	00:00:06	0.05	0.00	0.05
30/10/2015	21:14:22	60182571164	MOBILE 018	00:00:18	0.05	0.00	0.05
30/10/2015	21:20:34	60182571164	MOBILE 018	00:01:19	0.15	0.00	0.15
31/10/2015	18:46:08	60182571164	MOBILE 018	00:00:03	0.05	0.00	0.05
31/10/2015	20:19:00	60182571164	MOBILE 018	00:00:03	0.05	0.00	0.05
31/10/2015	20:19:19	60182571164	MOBILE 018	00:01:46	0.20	0.00	0.20
31/10/2015	21:20:00	60182571164	MOBILE 018	00:02:19	0.25	0.00	0.25
31/10/2015	21:22:36	60182571164	MOBILE 018	00:02:04	0.25	0.00	0.25
01/11/2015	16:14:24	60183778275	MOBILE 018	00:00:02	0.05	0.00	0.05
01/11/2015	16:14:47	60183778275	MOBILE 018	00:00:05	0.05	0.00	0.05
01/11/2015	16:15:46	60183778275	MOBILE 018	00:03:41	0.40	0.00	0.40
01/11/2015	21:03:22	601111665033	MOBILE 011	00:00:04	0.05	0.00	0.05
01/11/2015	21:04:19	60169505032	MOBILE 016	00:00:04	0.05	0.00	0.05
01/11/2015	21:05:16	60169505032	MOBILE 016	00:00:03	0.05	0.00	0.05
01/11/2015	21:05:39	60169505032	MOBILE 016	00:01:15	0.15	0.00	0.15
02/11/2015	16:02:50	60182571164	MOBILE 018	00:06:54	0.70	0.00	0.70
02/11/2015	17:55:48	60178872798	MOBILE 017	00:01:36	0.20	0.00	0.20
02/11/2015	20:01:58	60183778275	MOBILE 018	00:00:03	0.05	0.00	0.05
02/11/2015	20:02:24	60183778275	MOBILE 018	00:00:17	0.05	0.00	0.05
03/11/2015	17:52:57	60182571164	MOBILE 018	00:07:38	0.80	0.00	0.80
03/11/2015	19:03:42	60183657317	MOBILE 018	00:00:30	0.05	0.00	0.05
03/11/2015	19:04:29	60183657317	MOBILE 018	00:00:02	0.05	0.00	0.05
03/11/2015	19:04:48	60183657317	MOBILE 018	00:05:14	0.55	0.00	0.55
04/11/2015	11:50:01	60183657317	MOBILE 018	00:00:03	0.05	0.00	0.05
04/11/2015	11:50:21	60183657317	MOBILE 018	00:00:48	0.10	0.00	0.10
04/11/2015	12:33:11	60183657317	MOBILE 018	00:00:48	0.10	0.00	0.10
04/11/2015	14:58:09	60183778275	MOBILE 018	00:04:53	0.50	0.00	0.50
04/11/2015	17:44:14	60183778275	MOBILE 018	00:00:14	0.05	0.00	0.05
04/11/2015	17:59:05	60182853272	MOBILE 018	00:01:16	0.15	0.00	0.15
04/11/2015	21:17:38	60183778275	MOBILE 018	00:02:37	0.30	0.00	0.30
04/11/2015	21:53:07	60183150600	MOBILE 018	00:01:00	0.10	0.00	0.10
04/11/2015	21:57:22	60182853272	MOBILE 018	00:06:51	0.70	0.00	0.70
04/11/2015	22:06:49	601128357510	MOBILE 011	00:00:24	0.05	0.00	0.05
04/11/2015	22:13:22	60182853272	MOBILE 018	00:04:07	0.45	0.00	0.45
04/11/2015	22:18:07	60183150600	MOBILE 018	00:01:03	0.15	0.00	0.15
04/11/2015	22:20:08	60182853272	MOBILE 018	00:00:03	0.05	0.00	0.05
04/11/2015	22:21:11	60182853272	MOBILE 018	00:01:03	0.15	0.00	0.15
04/11/2015	22:25:23	601111514627	MOBILE 011	00:00:51	0.10	0.00	0.10
04/11/2015	22:37:17	60182853272	MOBILE 018	00:01:29	0.15	0.00	0.15
04/11/2015	23:07:55	60183150600	MOBILE 018	00:02:03	0.25	0.00	0.25
04/11/2015	23:11:32	60182853272	MOBILE 018	00:02:21	0.25	0.00	0.25
05/11/2015	11:34:03	60182853272	MOBILE 018	00:00:48	0.10	0.00	0.10



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05/11/2015	11:35:26	601111514627	MOBILE 011	00:02:25	0.25	0.00	0.25
05/11/2015	11:38:09	601111514627	MOBILE 011	00:06:19	0.65	0.00	0.65
05/11/2015	16:47:32	60183150600	MOBILE 018	00:00:48	0.10	0.00	0.10
05/11/2015	16:51:22	60182853272	MOBILE 018	00:01:43	0.20	0.00	0.20
05/11/2015	17:23:24	60183150600	MOBILE 018	00:00:17	0.05	0.00	0.05
05/11/2015	17:35:52	60182853272	MOBILE 018	00:00:03	0.05	0.00	0.05
05/11/2015	17:36:36	60182853272	MOBILE 018	00:01:05	0.15	0.00	0.15
05/11/2015	18:03:49	60183778275	MOBILE 018	00:07:34	0.80	0.00	0.80
05/11/2015	18:20:14	60183150600	MOBILE 018	00:01:33	0.20	0.00	0.20
05/11/2015	19:04:35	60183150600	MOBILE 018	00:00:35	0.10	0.00	0.10
05/11/2015	20:20:26	60182571164	MOBILE 018	00:00:19	0.05	0.00	0.05
05/11/2015	20:22:54	60183150600	MOBILE 018	00:01:12	0.15	0.00	0.15
05/11/2015	20:24:44	60182571164	MOBILE 018	00:00:03	0.05	0.00	0.05
05/11/2015	21:04:17	60182571164	MOBILE 018	00:01:09	0.15	0.00	0.15
05/11/2015	21:18:45	60182571164	MOBILE 018	00:00:11	0.05	0.00	0.05
05/11/2015	21:20:58	60182853272	MOBILE 018	00:01:39	0.20	0.00	0.20
05/11/2015	21:56:35	60182853272	MOBILE 018	00:00:47	0.10	0.00	0.10
05/11/2015	21:58:45	60182853272	MOBILE 018	00:00:08	0.05	0.00	0.05
05/11/2015	22:01:15	60182853272	MOBILE 018	00:01:13	0.15	0.00	0.15
07/11/2015	13:12:30	60183764097	MOBILE 018	00:01:04	0.15	0.00	0.15
07/11/2015	13:34:22	60183657317	MOBILE 018	00:06:37	0.70	0.00	0.70
07/11/2015	14:33:21	60182853272	MOBILE 018	00:00:32	0.10	0.00	0.10
07/11/2015	14:39:20	60183657317	MOBILE 018	00:00:03	0.05	0.00	0.05
07/11/2015	14:39:38	60183657317	MOBILE 018	00:00:03	0.05	0.00	0.05
07/11/2015	18:11:31	60182853272	MOBILE 018	00:00:13	0.05	0.00	0.05
07/11/2015	18:15:42	60183657317	MOBILE 018	00:01:07	0.15	0.00	0.15
08/11/2015	15:05:26	60182853272	MOBILE 018	00:01:04	0.15	0.00	0.15
09/11/2015	14:56:26	60108967201	MOBILE 010	00:00:24	0.05	0.00	0.05
09/11/2015	15:02:15	60183657317	MOBILE 018	00:01:27	0.15	0.00	0.15
09/11/2015	17:52:42	60183778275	MOBILE 018	00:00:16	0.05	0.00	0.05
10/11/2015	12:56:50	60182853272	MOBILE 018	00:02:57	0.30	0.00	0.30
10/11/2015	13:06:54	60183657317	MOBILE 018	00:00:03	0.05	0.00	0.05
10/11/2015	20:11:19	60183778275	MOBILE 018	00:04:09	0.45	0.00	0.45
10/11/2015	21:11:49	60192746245	MOBILE 019	00:00:28	0.05	0.00	0.05
11/11/2015	20:20:21	60192746245	MOBILE 019	00:00:46	0.10	0.00	0.10
11/11/2015	21:30:41	60192746245	MOBILE 019	00:00:56	0.10	0.00	0.10
11/11/2015	21:51:20	60192746245	MOBILE 019	00:00:27	0.05	0.00	0.05
12/11/2015	17:08:46	60183150600	MOBILE 018	00:00:17	0.05	0.00	0.05
12/11/2015	17:09:43	60183150600	MOBILE 018	00:00:11	0.05	0.00	0.05
12/11/2015	18:22:11	60183150600	MOBILE 018	00:01:04	0.15	0.00	0.15
12/11/2015	18:26:57	60173951934	MOBILE 017	00:01:14	0.15	0.00	0.15
12/11/2015	18:57:52	60183778275	MOBILE 018	00:00:39	0.10	0.00	0.10
12/11/2015	19:33:56	60183778275	MOBILE 018	00:01:03	0.15	0.00	0.15
12/11/2015	19:57:53	60183778275	MOBILE 018	00:01:08	0.15	0.00	0.15
12/11/2015	20:40:49	60173951934	MOBILE 017	00:03:42	0.40	0.00	0.40
12/11/2015	20:45:08	60183778275	MOBILE 018	00:03:08	0.35	0.00	0.35
12/11/2015	20:48:45	60173951934	MOBILE 017	00:03:15	0.35	0.00	0.35
12/11/2015	21:28:16	60182909554	MOBILE 018	00:02:46	0.30	0.00	0.30
15/11/2015	22:49:18	60183150600	MOBILE 018	00:00:47	0.10	0.00	0.10
<b>TOTAL</b>					<b>24.05</b>	<b>0.00</b>	<b>24.05</b>

USAGE TOTAL 24.05

**GOODS AND SERVICES TAX (GST)**

Description	Total Taxable (RM)	GST (RM)
GST - SR@6%	24.05	1.44

**TOTAL** 1.44

**SERVICE TOTAL** 25.49



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### STATEMENT OF OUTSTANDING

STATEMENT DATE : 28 NOV 2015

ACCOUNT NO : 1001971728

Bill No	Bill Date	Bill Amt (RM)	Payment (RM)	Adjustment (RM)	Outstanding (RM)
000936496405	28/10/2015	182.05	-146.80	0.00	35.25
<b>TOTAL OUTSTANDING</b>					<b>35.25</b>

**ANNOUNCEMENT****PENYATAAN PRIVASI TM**

Dalam usaha memastikan pematuhan kepada Akta Perlindungan Data Peribadi 2010 (APDP), TM telah mewujudkan satu dasar perlindungan data peribadi yang akan mengawal penggunaan dan perlindungan data peribadi anda sebagai pelanggan TM. Untuk mengetahui dasar tersebut secara terperinci, sila rujuk Penyataan Privasi TM di <http://www.tm.com.my>, yang mana tertakluk kepada perubahan dari masa ke semasa oleh TM.

**TM'S PRIVACY STATEMENT**

In its effort to ensure compliance to the Personal Data Protection Act 2010 (PDPA), TM has put in place a personal data protection policy which shall govern the use and protection of your personal data as TM's customer. For details of the policy, please refer to TM's Privacy Statement at <http://www.tm.com.my>, which may be reviewed by TM from time to time.

**FIND OUT MORE ABOUT UniFi**

For more information on UniFi and how it can benefit you, feel free to browse the TM UniFi website at [www.tm.com.my](http://www.tm.com.my), visit your nearest TMpoint, call the TM Customer Service Centre at 100 or drop us an email at [help@tm.com.my](mailto:help@tm.com.my).

**ENJOY YOUR UniFi PACKAGE!****For Residential Customers**

- Download large data files in seconds or a matter of minutes!
- Watch your favourite programmes anytime at your own convenience and put the TV back in your control!
- FREE! unlimited calls to TM fixed lines nationwide, 24x7!

**For Business Customers**

- Unlimited uploads and downloads at high speeds!
- Faster connectivity with your customers locally and globally!
- Increase profitability with enhanced business productivity and lowered costs!

**REVISED OPERATING HOURS FOR 103 AND 101 SERVICE**

Effective 5 Jan 2015, operating hours for Directory Assisted Service 103 and Domestic & International Assisted Service 101 will be from 8am to 8pm, Monday to Friday. To elevate customer's experience on 101 services, customers are encouraged to subscribe to TM IDD facility and enjoy great savings when making IDD calls. Customers can call 100 for FREE activation of the facility. Meanwhile, for 103 services, customers can access [www.yellowpages.my](http://www.yellowpages.my) or download the Yellow Pages mobile app.

**TM's AUTOPAY SERVICE**

Want a simple way of paying your TM bill? TM's Autopay Service is the answer to your problems! TM will be giving a rebate of RM2 for each account for payment exceeding RM20 every month. No more queues, no more late payments and service interruption. Autopay saves your time and money. Visit [www.tm.com.my](http://www.tm.com.my) or contact TM Customer Service Centre at 100 for more info.

**JomPAY - The easy way to pay your TM bill!**

Look for JomPAY logo and Biller Code on your bills. Log on to your preferred Internet or Mobile Banking and look for JomPAY. Enter the payment details and confirm your payment. That's it! More info at [www.jompay.com.my](http://www.jompay.com.my) or call 100 for any enquiries.

**Change of Bill Payment Period**

Dear Valued Customer,

We wish to inform you that effective **11 SEPTEMBER 2014**, the payment period between Bill Date and Payment Due Date in UniFi monthly bill for all UniFi customers will be changed to 21 days. Therefore, in order to ensure that you continue to enjoy uninterrupted services, we would like to advise our customers to observe this change and proceed with the necessary payment. Should you have any query or need further clarification on this matter, please visit the nearest TMpoint or call our TM Customer Service Centre at 100.

**JomPAY Redeem & Win Contest (1 Nov - 31 Dec 2015)**



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Stand a chance to win fabulous prizes. Pay your TM bills before due via online with JomPAY. Double up your winning chances by when you redeem your TM Rewards bill rebate. For more info, visit [www.tm.com.my](http://www.tm.com.my) or call 100.

**NEW GUIDELINE FOR INSTALLATION AND RESTORATION OF TM SERVICES**

According to OSHE policy on working at height, customers are requested to improve hazardous condition before TM proceed with installation or restoration work. For further details, please call 100 or visit [www.tm.com.my](http://www.tm.com.my) and search keywords roof top

**NEW DOMAIN NAME SYSTEM (DNS) INFRASTRUCTURE FOR TM BROADBAND SERVICES**

Dear Valued Customers, TM has upgraded its DNS infrastructure for its broadband services. If you have modified the DNS setting of your device, please set it to 'auto-assign' to enable the upgraded DNS. For more information, visit [www.tm.com.my](http://www.tm.com.my).

**JomPAY - THE EASY WAY TO PAY YOUR TM BILL!**

Look for JomPAY logo and Biller Code on your bills. Log on to your preferred Internet or Mobile Banking and look for JomPAY. Enter the payment details and confirm your payment. That's it! More info at [www.jompay.com.my](http://www.jompay.com.my) or call 100 for any enquiries.

**TM AUTOPAY SERVICE**

TM Autopay is the simplest way to pay your TM bills! Enjoy RM2 rebate for each TM account for payment exceeding RM20 every month. No more service interruption and it save your time. Visit [www.tm.com.my](http://www.tm.com.my) or contact 100 for more info.