



YOUR TM BILL

Telekom Malaysia Berhad (128740-P)
Level 51, Menara TM, 50672 Kuala Lumpur
GST ID: 000084049920

TAX INVOICE

Customer Name : AHMED JAMA AHMED

Credit Limit: RM 447.00

Account No	Bill Date	Payment Due Date	Bill No	Deposit (RM)
1001971728	28 AUG 2015	18 SEP 2015	000876060013	0.00

ACCOUNT SUMMARY

Previous Charge	RM	Current Charge	RM
Previous Balance	200.80	Recurring Charges	149.00
Payment -Thank You	-208.00	Usage Charges	6.00
		GST	9.30
Total Amount Outstanding	-7.20	Total Current Charges	164.30
		Total Amount	157.10
		Rounding Amount	0.00
		Total Amount to be Paid	157.10

Starting from 11 SEPTEMBER 2014, the bill payment period has been changed to 21 days. For more details, refer to announcement page.
 GST credit adjustments will be given to usages not subjected to tax prior to April 2015. GST debit adjustments will be billed for services utilised after 1 April 2015. These adjustments are being reflected in your current month's tax invoice.
 For the current charges, kindly remit them before or on the due date stated on your bill.

For payment via post, please attach this slip with crossed cheque payable to 'Telekom Malaysia Berhad' and state account no with total payment at the back of the cheque .

PAYMENT SLIP



AHMED JAMA AHMED
 3-48B FLR 3
 -
 JLN P/P 5F
 TAMAN PUTRA PERDANA
 47130 CYBERJAYA
 SELANGOR

Account No	1001971728
Bill No	000876060013
Bill Date	28 AUG 2015
Revenue Code	751
Total Amount Due	RM 157.10
R10	10
OFF	



Biller Code : 8888
Ref-1 : 1001971728

JomPAY online at Internet and Mobile Banking with your Current, Savings or Credit Card account

BT:CP



ACCOUNT NO: 1001971728

BILL DATE: 28 AUG 2015

Page 2 of 5

BILL PAYMENT

Bills should be paid promptly by the stipulated date as to avoid unnecessary interruption/disconnection. Late payment will result in temporary service disconnection and a fee of **RM10.00** will be charged for reconnection for each service.

PAYMENT METHODS

INTERNET

- myUniFi <https://occ.unifi.my>
- Ambank <https://ambank.amonline.com.my>
- CIMB www.cimbclicks.com.my
- Maybank www.maybank2u.com.my
- Public Bank www.pbebank.com.my
- MyTM <https://mytm.tm.com.my>
- Bank Muamalat www.i-muamalat.com.my
- Hong Leong Bank www.hlb.com.my
- RHB www.rhb.com.my
- Alliance Bank www.alliancebank.com.my
- Bank Rakyat www.irakyat.com.my
- HSBC www.hsbc.com.my
- Pos Malaysia www.posonline.com.my
- UOB <https://payonline.uob.com.my>

AUTOPAY

- Credit Card (Visa and MasterCard)
*Note: Locally Issued
- Charge Card (AMEX and Diners Club)
- Register at <https://occ.unifi.my>

COUNTER

- TMpoint
 - Cash, Kiosk, Credit Card or selected Debit Card
 - Cheque, Bank Draft or Money Order (payable to Telekom Malaysia Berhad).
- TM Authorised Dealer (TAD)
 - Cash or Credit Card
- POS Malaysia
 - Cash or Cheque (payable to POS Malaysia Berhad) at selected Pos outlet only (payment at POS mini is not applicable)
- Banks (Ambank, Bank Simpanan Nasional, Bank Rakyat, RHB - Sabah and Sarawak only)
 - Cash, Credit Card or selected Debit Card

ATM / KIOSK

- Ambank
- Hong Leong Bank
- RHB
- Bank Rakyat
- Maybank
- Paylink Global Kiosk
- Bank Simpanan Nasional
- Public Bank

PHONE BANKING

- Hong Leong Bank
- Maybank
- RHB

MOBILE

- Ambank
- RHB

TERMINAL

- 7-Eleven
- Epay

GOODS AND SERVICES TAX (GST)

GST will be charged at 6% on taxable products & services effective 1 April 2015 billing.

Note: (#) Items not subjected to GST.

SR - Standard rate at 6%

ZR - Zero rate at 0%

ATTENTION

1. This bill is final and authorised by Finance Division, TM as the total amount due.
2. For any billing enquiries/disputes, kindly contact TM Customer Service Centre at 100 before the due date of this bill.
3. Only payment made before the stipulated date will be credited in this bill. Otherwise, it will be credited in the next bill.

ENQUIRY / CHANGE OF BILLING ADDRESS

Contact us at our TM Customer Service Centre at 100 before the due date of this bill:

1. Product and Service Enquiries: Operating hours Monday-Friday (9AM - 9PM), Saturday (10AM-6:30PM)
2. Account Management & Billing: Operating hours Monday-Sunday (9:00AM-10:30PM)
3. Technical Enquiries: Operating hours 24/7. Or you may e-mail us at: help@tm.com.my



ACCOUNT NO: 1001971728

BILL DATE: 28 AUG 2015

Page 3 of 5

ACCOUNT DETAIL**PAYMENTS**

Date	Description	Amount (RM)
15/08/2015	Payment - BSN - EBB	-100.00
20/08/2015	Payment - EPAY	-108.00

TOTAL**-208.00****RECURRING CHARGES STATEMENT**

Description	Gross (RM)	Discount (RM)	Amount (RM)
Residential High Speed Internet : gardan2153@unifi	149.00	0.00	149.00

TOTAL**149.00****0.00****149.00****USAGE STATEMENT**

Description	Amount (RM)
Voice	
NATIONAL - To Mobile	6.00

TOTAL**6.00****GOODS AND SERVICES TAX (GST)**

Description	Total Taxable (RM)	GST (RM)
GST - SR@6%	155.00	9.30

TOTAL**9.30****SERVICE DETAIL****Residential High Speed Internet****SERVICE NO. : gardan2153@unifi****RECURRING CHARGES**

Item	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
VIP5 (24 Months Contract) Monthly Fee	28/08/2015	27/09/2015	149.00	0.00	149.00
TOTAL			149.00	0.00	149.00

GOODS AND SERVICES TAX (GST)

Description	Total Taxable (RM)	GST (RM)
GST - SR@6%	149.00	8.94

TOTAL**8.94****SERVICE TOTAL****157.94****Residential Voice****SERVICE NO. : 03-83222181**



ACCOUNT NO: 1001971728

BILL DATE: 28 AUG 2015

Page 4 of 5

USAGE CHARGES

NATIONAL

To Mobile

Date	Time	Number	Location	Duration	Gross (RM)	Discount (RM)	Amount (RM)
27/06/2015	02:12:42	60189877958	MOBILE 018	00:03:37	0.40	0.00	0.40
31/07/2015	18:16:59	60183778275	MOBILE 018	00:05:37	0.60	0.00	0.60
01/08/2015	12:49:24	601111514627	MOBILE 011	00:00:03	0.05	0.00	0.05
01/08/2015	12:49:42	601111514627	MOBILE 011	00:00:03	0.05	0.00	0.05
01/08/2015	17:51:13	60182571164	MOBILE 018	00:01:36	0.20	0.00	0.20
01/08/2015	20:36:42	60183778275	MOBILE 018	00:00:11	0.05	0.00	0.05
03/08/2015	18:03:27	60172240564	MOBILE 017	00:00:56	0.10	0.00	0.10
05/08/2015	17:34:54	60172240564	MOBILE 017	00:01:55	0.20	0.00	0.20
07/08/2015	18:08:00	60183778275	MOBILE 018	00:02:54	0.30	0.00	0.30
08/08/2015	14:56:42	60163204682	MOBILE 016	00:00:52	0.10	0.00	0.10
08/08/2015	19:32:02	60182571164	MOBILE 018	00:00:20	0.05	0.00	0.05
08/08/2015	19:55:42	60182571164	MOBILE 018	00:05:01	0.55	0.00	0.55
08/08/2015	20:04:14	60183778275	MOBILE 018	00:01:07	0.15	0.00	0.15
08/08/2015	20:19:12	60183778275	MOBILE 018	00:00:16	0.05	0.00	0.05
10/08/2015	20:16:37	60183657317	MOBILE 018	00:00:41	0.10	0.00	0.10
12/08/2015	21:40:44	601123329106	MOBILE 011	00:00:45	0.10	0.00	0.10
14/08/2015	14:45:02	60189767020	MOBILE 018	00:02:12	0.25	0.00	0.25
14/08/2015	18:17:24	60189767020	MOBILE 018	00:02:10	0.25	0.00	0.25
14/08/2015	19:03:07	60182236674	MOBILE 018	00:00:17	0.05	0.00	0.05
14/08/2015	19:59:04	60189767020	MOBILE 018	00:00:03	0.05	0.00	0.05
14/08/2015	20:00:16	60189767020	MOBILE 018	00:00:04	0.05	0.00	0.05
14/08/2015	20:02:37	60189767020	MOBILE 018	00:17:27	1.75	0.00	1.75
15/08/2015	14:16:18	60189767020	MOBILE 018	00:01:07	0.15	0.00	0.15
15/08/2015	17:45:25	60183778275	MOBILE 018	00:00:35	0.10	0.00	0.10
17/08/2015	14:14:28	60189767020	MOBILE 018	00:02:37	0.30	0.00	0.30
TOTAL					6.00	0.00	6.00

USAGE TOTAL 6.00

GOODS AND SERVICES TAX (GST)

Description	Total Taxable (RM)	GST (RM)
GST - SR@6%	6.00	0.36
TOTAL		0.36
SERVICE TOTAL		6.36

**ANNOUNCEMENT****PENYATAAN PRIVASI TM**

Dalam usaha memastikan pematuhan kepada Akta Perlindungan Data Peribadi 2010 (APDP), TM telah mewujudkan satu dasar perlindungan data peribadi yang akan mengawal penggunaan dan perlindungan data peribadi anda sebagai pelanggan TM. Untuk mengetahui dasar tersebut secara terperinci, sila rujuk Penyataan Privasi TM di <http://www.tm.com.my>, yang mana tertakluk kepada perubahan dari masa ke semasa oleh TM.

TM'S PRIVACY STATEMENT

In its effort to ensure compliance to the Personal Data Protection Act 2010 (PDPA), TM has put in place a personal data protection policy which shall govern the use and protection of your personal data as TM's customer. For details of the policy, please refer to TM's Privacy Statement at <http://www.tm.com.my>, which may be reviewed by TM from time to time.

FIND OUT MORE ABOUT UniFi

For more information on UniFi and how it can benefit you, feel free to browse the TM UniFi website at www.tm.com.my, visit your nearest TMpoint, call the TM Customer Service Centre at 100 or drop us an email at help@tm.com.my.

ENJOY YOUR UniFi PACKAGE!**For Residential Customers**

- Download large data files in seconds or a matter of minutes!
- Watch your favourite programmes anytime at your own convenience and put the TV back in your control!
- FREE! unlimited calls to TM fixed lines nationwide, 24x7!

For Business Customers

- Unlimited uploads and downloads at high speeds!
- Faster connectivity with your customers locally and globally!
- Increase profitability with enhanced business productivity and lowered costs!

REVISED OPERATING HOURS FOR 103 AND 101 SERVICE

Effective 5 Jan 2015, operating hours for Directory Assisted Service 103 and Domestic & International Assisted Service 101 will be from 8am to 8pm, Monday to Friday. To elevate customer's experience on 101 services, customers are encouraged to subscribe to TM IDD facility and enjoy great savings when making IDD calls. Customers can call 100 for FREE activation of the facility. Meanwhile, for 103 services, customers can access www.yellowpages.my or download the Yellow Pages mobile app.

Change of Bill Payment Period

Dear Valued Customer,

We wish to inform you that effective **11 SEPTEMBER 2014**, the payment period between Bill Date and Payment Due Date in UniFi monthly bill for all UniFi customers will be changed to 21 days. Therefore, in order to ensure that you continue to enjoy uninterrupted services, we would like to advise our customers to observe this change and proceed with the necessary payment. Should you have any query or need further clarification on this matter, please visit the nearest TMpoint or call our TM Customer Service Centre at 100.