

YOUR TM BILL

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Telekom Malaysia Berhad (128740-P)

Level 51, Menara TM, 50672 Kuala Lumpur

GST ID: 000084049920

TAX INVOICE

 Customer Name
 : AHMED JAMA AHMED

 Account No
 Bill Date

 1001971728
 28 APR 2015

Payment Due Date 19 MAY 2015 **Bill No** 000759201460

Deposit (RM)

Credit Limit: RM 447.00

ACCOUNT SUMMARY

710000111 COMMINATO			
Previous Charge	RM	Current Charge	RM
Previous Balance	149.00	Recurring Charges	149.00
Payment -Thank You	-150.00	GST	8.94
Total Amount Outstanding	-1.00	Total Current Charges	157.94
		Total Amount	156.94
		Rounding Amount	0.01
		Total Amount to be Paid	156.95

Starting from 11 SEPTEMBER 2014, the bill payment period has been changed to 21 days. For more details, refer to announcement page.

For the current charges, kindly remit them before or on the due date stated on your bill.

For payment via post, please attach this slip with crossed cheque payable to 'Telekom Malaysia Berhad' and state account no with total payment at the back of the cheque.

PAYMENT SLIP



AHMED JAMA AHMED 3-48B FLR 3

JLN P/P 5F TAMAN PUTRA PERDANA 47130 CYBERJAYA SELANGOR Account No

1001971728

Bill No

000759201460

Bill Date

28 APR 2015

Revenue Code

751

Total Amount Due

RM 156.95 R10 10

OFF

Jom PAY

Biller Code: 8888 Ref-1: 1001971728

JomPAY online at Internet and Mobile Banking with your Current, Savings or Credit Card account

BT:CP



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BILL PAYMENT

Bills should be paid promptly by the stipulated date as to avoid unnecessary interruption/disconnection. Late payment will result in temporary service disconnection and a fee of RM10.00 will be charged for reconnection for each service.

PAYMENT METHODS

INTERNET

- myUniFi https://occ.unifi.my
- Ambank
- https://ambank.amonline.com.my
- CIMB_www.cimbclicks.com.my
- Maybank www.maybank2u.com.my
- Public Bank www.pbebank.com.my
- **AUTOPAY**
- Credit Card (Visa and MasterCard)
- MyTM https://mytm.tm.com.my
- Bank Muamalat www.i-muamalat.com.my
- Hong Leong Bank www.hlb.com.my
- MBF Cards www.mbfcards.com
- RHB www.rhb.com.my
- Alliance Bank
- www.alliancebank.com.my
- Bank Rakyat www.irakyat.com.my
- HSBC www.hsbc.com.my
- Pos Malaysia www.posonline.com.my
- UOB https://payonline.uob.com.my

- *Note: Locally Issued
- Charge Card (AMEX and Diners Club)
- Register at https://occ.unifi.my

COUNTER

- **TMpoint**
- TM Authorised Dealer (TAD)
- POS Malaysia
- - Banks (Ambank, Bank Simpanan Nasional, Bank Rakyat, RHB - Sabah and Sarawak only)
- Cash, Kiosk, Credit Card or selected Debit Card
- Cheque, Bank Draft or Money Order (payable to Telekom Malaysia Berhad).
- Cash or Credit Card
- Cash or Cheque (payable to POS Malaysia Berhad) at selected Pos outlet only (payment at POS mini is not applicable)
- Cash, Credit Card or selected Debit Card

ATM

- Ambank
- Hong Leong Bank
- RHB

- Bank Rakyat
- Maybank

- Bank Simpanan Nasional
- Public Bank

PHONE BANKING

- Hong Leong Bank
- **RHB**

MOBILE

TERMINAL

Ambank

Maybank

MBF

RHB

CIMB M1

Epay

MAIL

Mail a crossed cheque made payable to "Telekom Malaysia Berhad" enclosed with the payment slip. Do not mail any cash payment. No receipt will be issued. Proof of postage is not proof of receipt. Payment should be addressed to:

PENINSULAR MALAYSIA

TELEKOM MALAYSIA BERHAD Peti Surat 13232

50804 Kuala Lumpur

SABAH (Including WP Labuan)

TMpoint Sadong Jaya Telekom Sales & Services Sdn Bhd 88672 Kota Kinabalu

Sabah

SARAWAK

TMpoint Batu Lintang Telekom Sales & Services Sdn Bhd Jalan Batu Lintang 93200 Kuching, Sarawak

GOODS AND SERVICES TAX (GST)

GST will be charged at 6% on taxable products & services effective 1 April 2015 billing.

Note: (#) Items not subjected to GST.

SR - Standard rate at 6%

ZR - Zero rate at 0%

ATTENTION

- This bill is final and authorised by Finance Division, TM as the total amount due.
- For any billing enquiries/disputes, kindly contact TM Customer Service Centre at 100 before the due date of this bill.
- Only payment made before the stipulated date will be credited in this bill. Otherwise, it will be credited in the next bill.

ENQUIRY / CHANGE OF BILLING ADDRESS

Contact us at our TM Customer Service Centre at 100 before the due date of this bill:

- Product and Service Enquiries: Operating hours Monday-Friday (9AM 9PM), Saturday (10AM-6:30PM)
- Account Management & Billing: Operating hours Monday-Sunday (9:00AM-10:30PM)
- Technical Enquiries: Operating hours 24/7. Or you may e-mail us at: help@tm.com.my



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ACCOUNT DETAIL

PAYMENTS

Date	Description	Amount (RM)
09/04/2015	Payment#0 - EPAY	-150.00

TOTAL -150.00

RECURRING CHARGES STATEMENT

Description	Gross (RM)	Discount (RM)	Amount (RM)
Residential High Speed Internet : gardan2153@unifi	149.00	0.00	149.00

TOTAL 149.00 0.00 149.00

GOODS AND SERVICES TAX (GST)

Description	Total Taxable (RM)	GST (RM)	
GST - SR@6%	149.00	8.94	

TOTAL 8.94

SERVICE DETAIL

Residential High Speed Internet

SERVICE NO. : gardan2153@unifi

RECURRING CHARGES

Item	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
VIP5 (24 Months Contract) Monthly Fee	28/04/2015	27/05/2015	149.00	0.00	149.00
TOTAL			149.00	0.00	149.00

GOODS AND SERVICES TAX (GST)

Description	Total Taxable (RM)	GST (RM)
GST - SR@6%	149.00	8.94

TOTAL 8.94

SERVICE TOTAL 157.94

Residential Voice

SERVICE NO. : 03-83222181

SERVICE TOTAL 0.00



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ANNOUNCEMENT

PENYATAAN PRIVASI TM

Dalam usaha memastikan pematuhan kepada Akta Perlindungan Data Peribadi 2010 (APDP), TM telah mewujudkan satu dasar perlindungan data peribadi yang akan mengawal penggunaan dan perlindungan data peribadi anda sebagai pelanggan TM. Untuk mengetahui dasar tersebut secara terperinci, sila rujuk Penyataan Privasi TM di http:///www.tm.com.my, yang mana tertakluk kepada perubahan dari masa ke semasa oleh TM.

TM'S PRIVACY STATEMENT

In its effort to ensure compliance to the Personal Data Protection Act 2010 (PDPA), TM has put in place a personal data protection policy which shall govern the use and protection of your personal data as TM's customer. For details of the policy, please refer to TM's Privacy Statement at http:///www.tm.com.my, which may be reviewed by TM from time to time.

FIND OUT MORE ABOUT UniFi

For more information on UniFi and how it can benefit you, feel free to browse the TM UniFi website at www.tm.com.my, visit your nearest TMpoint, call the TM Customer Service Centre at 100 or drop us an email at help@tm.com.my.

ENJOY YOUR UniFi PACKAGE!

For Residential Customers

- Download large data files in seconds or a matter of minutes!
- · Watch your favourite programmes anytime at your own convenience and put the TV back in your control!
- FREE! unlimited calls to TM fixed lines nationwide, 24x7!

For Business Customers

- Unlimited uploads and downloads at high speeds!
- Faster connectivity with your customers locally and globally!
- Increase profitability with enhanced business productivity and lowered costs!

REVISED OPERATING HOURS FOR 103 AND 101 SERVICE

Effective 5 Jan 2015, operating hours for Directory Assisted Service 103 and Domestic & International Assisted Service 101 will be from 8am to 8pm, Monday to Friday. To elevate customer's experience on 101 services, customers are encouraged to subscribe to TM IDD facility and enjoy great savings when making IDD calls. Customers can call 100 for FREE activation of the facility. Meanwhile, for 103 services, customers can access www.yellowpages.my or download the Yellow Pages mobile app.

Change of Bill Payment Period

Dear Valued Customer,

We wish to inform you that effective 11 SEPTEMBER 2014, the payment period between Bill Date and Payment Due Date in UniFi monthly bill for all UniFi customers will be changed to 21 days. Therefore, in order to ensure that you continue to enjoy uninterrupted services, we would like to advise our customers to observe this change and proceed with the necessary payment. Should you have any query or need further clarification on this matter, please visit the nearest TMpoint or call our TM Customer Service Centre at 100.