



### TELEKOM BILL

Customer Name : AHMED JAMA AHMED

Credit Limit: RM 447.00

Account No

Bill Date

Payment Due Date

Bill No

Deposit (RM)

1001971728

28 SEP 2014

19 OCT 2014

000572864122

0.00

#### ACCOUNT SUMMARY

Previous Charge	RM	Current Charge	RM
Previous Balance	179.05	Recurring Charges	149.00
<b>Total Amount Outstanding</b>		<b>Total Current Charges</b>	
179.05		149.00	
		<b>Total Amount</b>	
		328.05	
		<b>Rounding Amount</b>	
		0.00	
		<b>Total Amount to be Paid</b>	
		328.05	

Starting from 11 SEPTEMBER 2014, the bill payment period has been changed to 21 days. For more details, refer to announcement page.

You have outstanding due. Please settle the dues immediately to avoid any service interruption. For the current charges, kindly remit them before or on the due date stated on your bill.

For payment via post, please attach this slip with crossed cheque payable to 'Telekom Malaysia Berhad' and state account no with total payment at the back of the cheque .

#### PAYMENT SLIP



AHMED JAMA AHMED  
3-48B FLR 3  
-  
JLN P/P 5F  
TAMAN PUTRA PERDANA  
47130 CYBERJAYA  
SELANGOR

Account No	1001971728
Bill No	000572864122
Bill Date	28 SEP 2014
Revenue Code	751
Total Amount Due	RM 328.05
Paid Amount	RM
Bank/Cheque No	

R10 10  
OFF

BT:CP

**BILL PAYMENT**

Bills should be paid promptly by the stipulated date as to avoid unnecessary interruption/disconnection. Late payment will result in temporary service disconnection and a fee of **RM10.00** will be charged for reconnection for each service.

**PAYMENT METHODS****INTERNET**

- myUniFi <https://occ.unifi.my>
- Ambank <https://ambank.amonline.com.my>
- CIMB [www.cimbclicks.com.my](http://www.cimbclicks.com.my)
- Maybank [www.maybank2u.com.my](http://www.maybank2u.com.my)
- Public Bank [www.pbebank.com.my](http://www.pbebank.com.my)
- MyTM <https://mytm.tm.com.my>
- Bank Muamalat [www.i-muamalat.com.my](http://www.i-muamalat.com.my)
- Hong Leong Bank [www.hlb.com.my](http://www.hlb.com.my)
- MBF Cards [www.mbfcards.com](http://www.mbfcards.com)
- RHB [www.rhb.com.my](http://www.rhb.com.my)
- Alliance Bank [www.alliancebank.com.my](http://www.alliancebank.com.my)
- Bank Rakyat [www.irakyat.com.my](http://www.irakyat.com.my)
- HSBC [www.hsbc.com.my](http://www.hsbc.com.my)
- Pos Malaysia [www.posonline.com.my](http://www.posonline.com.my)
- UOB <https://payonline.uob.com.my>

**AUTOPAY**

- Credit Card (Visa and MasterCard) \*Note: Locally Issued
- Charge Card (AMEX and Diners Club)
- Register at <https://occ.unifi.my>

**COUNTER**

- TMpoint
  - Cash, Kiosk, Credit Card or selected Debit Card
  - Cheque, Bank Draft or Money Order (payable to Telekom Malaysia Berhad).
- TM Authorised Dealer (TAD)
  - Cash or Credit Card
- POS Malaysia
  - Cash or Cheque (payable to POS Malaysia Berhad) at selected Pos outlet only (payment at POS mini is not applicable)
- Banks (Ambank, Bank Simpanan Nasional, Bank Rakyat, RHB - Sabah and Sarawak only)
  - Cash, Credit Card or selected Debit Card

**ATM**

- Ambank
- Hong Leong Bank
- RHB
- Bank Rakyat
- Maybank
- Bank Simpanan Nasional
- Public Bank

**PHONE BANKING**

- Hong Leong Bank
- RHB
- Maybank
- MBF

**MOBILE**

- Ambank
- RHB

**TERMINAL**

- CIMB M1
- Epay

**MAIL**

Mail a crossed cheque made payable to "**Telekom Malaysia Berhad**" enclosed with the payment slip. Do not mail any cash payment. No receipt will be issued. Proof of postage is not proof of receipt. Payment should be addressed to:

**PENINSULAR MALAYSIA**

TELEKOM MALAYSIA BERHAD  
Peti Surat 13232  
50804 Kuala Lumpur

**SABAH ( Including WP Labuan)**

TMpoint Sadong Jaya  
Telekom Sales & Services Sdn Bhd  
88672 Kota Kinabalu  
Sabah

**SARAWAK**

TMpoint Batu Lintang  
Telekom Sales & Services Sdn Bhd  
Jalan Batu Lintang  
93200 Kuching, Sarawak

**ATTENTION**

1. This bill is final and authorised by Finance Division, TM as the total amount due.
2. For any billing enquiries/disputes, kindly contact TM UniFi Centre at 1-300-88-1221 before the due date of this bill.
3. Only payment made before the stipulated date will be credited in this bill. Otherwise, it will be credited in the next bill.

**ENQUIRY / CHANGE OF BILLING ADDRESS**

Contact us at our TM UniFi Centre:

1. Product and Service Enquiries 1-300-88-1222: Operating hours Monday-Friday (9AM - 9PM), Saturday (10AM-6:30PM)
2. Account Management & Billing 1-300-88-1221: Operating hours Monday-Sunday (9:00AM-10:30PM)
3. Technical Enquiries 1-300-88-1221: Operating hours 24/7. Or you may e-mail us at: [unifi@tm.com.my](mailto:unifi@tm.com.my)



**ACCOUNT DETAIL**

**RECURRING CHARGES STATEMENT**

Description	Gross (RM)	Discount (RM)	Amount (RM)
Residential High Speed Internet : gardan2153@unifi	149.00	0.00	149.00
<b>TOTAL</b>	<b>149.00</b>	<b>0.00</b>	<b>149.00</b>

**SERVICE DETAIL**

**Residential High Speed Internet**

**SERVICE NO.** : **gardan2153@unifi**

**RECURRING CHARGES**

Item	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
VIP5 (24 Months Contract) Monthly Fee	28/09/2014	27/10/2014	149.00	0.00	149.00
<b>TOTAL</b>			<b>149.00</b>	<b>0.00</b>	<b>149.00</b>

**SERVICE TOTAL** 149.00

**Residential Voice**

**SERVICE NO.** : **03-83222181**

**SERVICE TOTAL** 0.00



ACCOUNT NO: 1001971728

DATE: 28 SEP 2014

Telekom Malaysia Berhad (128740-P)

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### STATEMENT OF OUTSTANDING

STATEMENT DATE : 28 SEP 2014

ACCOUNT NO : 1001971728

Bill No	Bill Date	Bill Amt (RM)	Payment (RM)	Adjustment (RM)	Outstanding (RM)
000548516913	28/08/2014	149.00	0.00	0.00	149.00
000524484219	28/07/2014	331.40	-301.35	0.00	30.05
<b>TOTAL OUTSTANDING</b>					<b>179.05</b>

**ANNOUNCEMENT****PENYATAAN PRIVASI TM**

Dalam usaha memastikan pematuhan kepada Akta Perlindungan Data Peribadi 2010 (APDP), TM telah mewujudkan satu dasar perlindungan data peribadi yang akan mengawal penggunaan dan perlindungan data peribadi anda sebagai pelanggan TM. Untuk mengetahui dasar tersebut secara terperinci, sila rujuk Penyataan Privasi TM di <http://www.tm.com.my>, yang mana tertakluk kepada perubahan dari masa ke semasa oleh TM.

**TM'S PRIVACY STATEMENT**

In its effort to ensure compliance to the Personal Data Protection Act 2010 (PDPA), TM has put in place a personal data protection policy which shall govern the use and protection of your personal data as TM's customer. For details of the policy, please refer to TM's Privacy Statement at <http://www.tm.com.my>, which may be reviewed by TM from time to time.

**RESET PASSWORD**

Dear Valued Customer,

We wish to highlight that TM UniFi customers also get to enjoy TM WiFi, UniFi e-mail, UniFi Infoblast, Online Guard Plus, iShield Plus services. We would like to advise customers to regularly reset their passwords to protect their accounts against password security threats. For further assistance, please do not hesitate to email [unifi@tm.com.my](mailto:unifi@tm.com.my).

**FIND OUT MORE ABOUT UniFi**

For more information on UniFi and how it can benefit you, feel free to browse the TM UniFi website at [www.tm.com.my](http://www.tm.com.my), visit your nearest TMpoint, call the TM UniFi Centre at 1-300-88-1222 or drop us an email at [unifi@tm.com.my](mailto:unifi@tm.com.my).

**ENJOY YOUR UniFi PACKAGE!**

For Residential Customers

- Download large data files in seconds or a matter of minutes!
- Watch your favourite programmes anytime at your own convenience and put the TV back in your control!
- FREE! unlimited calls to TM fixed lines nationwide, 24x7!

For Business Customers

- Unlimited uploads and downloads at high speeds!
- Faster connectivity with your customers locally and globally!
- Increase profitability with enhanced business productivity and lowered costs!

**New IVR system for UniFi Contact Centre**

We will be launching its new IVR system for UniFi Contact Centre soon to serve you better. You will only need to key in your UniFi phone to experience our self-service assistance. Should you still need further assistance, our customer service representative will be glad to assist.

**Change of Bill Payment Period**

Dear Valued Customer,

We wish to inform you that effective **11 SEPTEMBER 2014**, the payment period between Bill Date and Payment Due Date in UniFi monthly bill for all UniFi customers will be changed to 21 days. Therefore, in order to ensure that you continue to enjoy uninterrupted services, we would like to advise our customers to observe this change and proceed with the necessary payment. Should you have any query or need further clarification on this matter, please visit the nearest TMpoint or call our TM UniFi Centre at 1300-88-1221.