



### TELEKOM BILL

Customer Name : AHMED JAMA AHMED

Credit Limit: RM 447.00

Account No

Bill Date

Payment Due Date

Bill No

Deposit (RM)

1001971728

28 MAR 2014

27 APR 2014

000434131678

0.00

#### ACCOUNT SUMMARY

Previous Charge	RM	Current Charge	RM
Previous Balance	393.50	Recurring Charges	149.00
		Usage Charges	10.60
		Service Tax (6%)	0.64
<b>Total Amount Outstanding</b>	<b>393.50</b>	<b>Total Current Charges</b>	<b>160.24</b>
		<b>Total Amount</b>	<b>553.74</b>
		<b>Rounding Amount</b>	<b>0.01</b>
		<b>Total Amount to be Paid</b>	<b>553.75</b>

You have outstanding due. Please settle the dues immediately to avoid any service interruption.  
For the current charges, kindly remit them before or on the due date stated on your bill.

For payment via post, please attach this slip with crossed cheque payable to 'Telekom Malaysia Berhad' and state account no with total payment at the back of the cheque.

#### PAYMENT SLIP



AHMED JAMA AHMED  
3-48B FLR 3  
-  
JLN P/P 5F  
TAMAN PUTRA PERDANA  
47130 CYBERJAYA  
SELANGOR

Account No **1001971728**  
 Bill No **000434131678**  
 Bill Date **28 MAR 2014**  
 Revenue Code **751**  
 Total Amount Due **RM 553.75**  
 Paid Amount **RM**  
 Bank/Cheque No

R10 10  
OFF

BT:CP

**BILL PAYMENT**

Bills should be paid promptly by the stipulated date as to avoid unnecessary interruption/disconnection. Late payment will result in temporary service disconnection and a fee of **RM10.00** will be charged for reconnection for each service.

**PAYMENT METHODS****INTERNET**

- myUniFi <https://occ.unifi.my>
- Ambank <https://ambank.ambank.com.my>
- CIMB [www.cimbclicks.com.my](http://www.cimbclicks.com.my)
- Maybank [www.maybank2u.com.my](http://www.maybank2u.com.my)
- Public Bank [www.pbebank.com.my](http://www.pbebank.com.my)
- MyTM <https://mytm.tm.com.my>
- Bank Muamalat [www.i-muamalat.com.my](http://www.i-muamalat.com.my)
- Hong Leong Bank [www.hlb.com.my](http://www.hlb.com.my)
- MBF Cards [www.mbfcards.com](http://www.mbfcards.com)
- RHB [www.rhb.com.my](http://www.rhb.com.my)
- Alliance Bank [www.alliancebank.com.my](http://www.alliancebank.com.my)
- Bank Rakyat [www.irakyat.com.my](http://www.irakyat.com.my)
- HSBC [www.hsbc.com.my](http://www.hsbc.com.my)
- Pos Malaysia [www.posonline.com.my](http://www.posonline.com.my)
- UOB <https://payonline.uob.com.my>

**AUTOPAY**

- Credit Card (Visa and MasterCard) \*Note: Locally Issued
- Charge Card (AMEX and Diners Club)
- Register at <https://occ.unifi.my>

**COUNTER**

- TMpoint
  - Cash, Kiosk, Credit Card or selected Debit Card
  - Cheque, Bank Draft or Money Order (payable to Telekom Malaysia Berhad).
- TM Authorised Dealer (TAD)
  - Cash or Credit Card
- POS Malaysia
  - Cash or Cheque (payable to POS Malaysia Berhad) at selected Pos outlet only (payment at POS mini is not applicable)
- Banks (Ambank, Bank Simpanan Nasional, Bank Rakyat, RHB - Sabah and Sarawak only)
  - Cash, Credit Card or selected Debit Card

**ATM**

- Ambank
- Hong Leong Bank
- RHB
- Bank Rakyat
- Maybank
- Bank Simpanan Nasional
- Public Bank

**PHONE BANKING**

- Hong Leong Bank
- RHB
- Maybank
- MBF

**MOBILE**

- Ambank
- RHB

**TERMINAL**

- CIMB M1
- Epay

**MAIL**

Mail a crossed cheque made payable to "**Telekom Malaysia Berhad**" enclosed with the payment slip. Do not mail any cash payment. No receipt will be issued. Proof of postage is not proof of receipt. Payment should be addressed to:

**PENINSULAR MALAYSIA**

TELEKOM MALAYSIA BERHAD  
Peti Surat 13232  
50804 Kuala Lumpur

**SABAH ( Including WP Labuan)**

TMpoint Sadong Jaya  
Telekom Sales & Services Sdn Bhd  
88672 Kota Kinabalu  
Sabah

**SARAWAK**

TMpoint Batu Lintang  
Telekom Sales & Services Sdn Bhd  
Jalan Batu Lintang  
93200 Kuching, Sarawak

**ATTENTION**

1. This bill is final and authorised by Finance Division, TM as the total amount due.
2. For any billing enquiries/disputes, kindly contact TM UniFi Centre at 1-300-88-1221 before the due date of this bill.
3. Only payment made before the stipulated date will be credited in this bill. Otherwise, it will be credited in the next bill.

**ENQUIRY / CHANGE OF BILLING ADDRESS**

Contact us at our TM UniFi Centre:

1. Product and Service Enquiries 1-300-88-1222: Operating hours Monday-Friday (9AM - 9PM), Saturday (10AM-6:30PM)
2. Account Management & Billing 1-300-88-1221: Operating hours Monday-Sunday (9:00AM-10:30PM)
3. Technical Enquiries 1-300-88-1221: Operating hours 24/7. Or you may e-mail us at: [unifi@tm.com.my](mailto:unifi@tm.com.my)

**ACCOUNT DETAIL****RECURRING CHARGES STATEMENT**

Description	Gross (RM)	Discount (RM)	Amount (RM)
Residential High Speed Internet : gardan2153@unifi	149.00	0.00	149.00
<b>TOTAL</b>	<b>149.00</b>	<b>0.00</b>	<b>149.00</b>

**USAGE STATEMENT**

Description	Amount (RM)
<b>Voice</b>	
NATIONAL - To Mobile	10.60
<b>TOTAL</b>	<b>10.60</b>

**SERVICE TAX (6%)**

Description	Total Taxable (RM)	Amount (RM)
Total tax	10.60	0.64
		<b>0.64</b>

**SERVICE DETAIL****Residential High Speed Internet****SERVICE NO.** : **gardan2153@unifi****RECURRING CHARGES**

Item	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
VIP5 (24 Months Contract) Monthly Fee	28/03/2014	27/04/2014	149.00	0.00	149.00
<b>TOTAL</b>			<b>149.00</b>	<b>0.00</b>	<b>149.00</b>

**SERVICE TOTAL** **149.00****Residential Voice****SERVICE NO.** : **03-83222181****USAGE CHARGES****NATIONAL****To Mobile**

Date	Time	Number	Location	Duration	Gross (RM)	Discount (RM)	Amount (RM)
27/02/2014	20:10:56	60176694773	MOBILE 017	00:00:51	0.10	0.00	0.10
27/02/2014	22:25:44	60189767020	MOBILE 018	00:09:47	1.00	0.00	1.00
28/02/2014	00:37:46	60172870235	MOBILE 017	00:00:02	0.05	0.00	0.05
28/02/2014	00:38:05	60172870235	MOBILE 017	00:00:01	0.05	0.00	0.05
28/02/2014	01:09:08	60172870235	MOBILE 017	00:00:01	0.05	0.00	0.05
28/02/2014	01:10:15	60162353275	MOBILE 016	00:00:02	0.05	0.00	0.05
28/02/2014	01:10:35	60162353275	MOBILE 016	00:00:01	0.05	0.00	0.05
28/02/2014	01:13:05	60162781301	MOBILE 016	00:01:03	0.15	0.00	0.15
28/02/2014	19:07:55	60176694773	MOBILE 017	00:00:59	0.10	0.00	0.10
01/03/2014	20:26:40	60176694773	MOBILE 017	00:00:40	0.10	0.00	0.10
02/03/2014	13:24:46	60176493723	MOBILE 017	00:00:03	0.05	0.00	0.05



02/03/2014	13:25:31	60176493723	MOBILE 017	00:00:02	0.05	0.00	0.05
02/03/2014	14:37:22	60176493723	MOBILE 017	00:00:02	0.05	0.00	0.05
02/03/2014	17:16:58	60189877958	MOBILE 018	00:00:02	0.05	0.00	0.05
02/03/2014	17:32:58	60176694773	MOBILE 017	00:00:37	0.10	0.00	0.10
02/03/2014	18:14:50	601121063743	MOBILE 011	00:03:10	0.35	0.00	0.35
02/03/2014	18:22:14	601121063743	MOBILE 011	00:08:24	0.85	0.00	0.85
04/03/2014	13:58:55	60189877958	MOBILE 018	00:00:43	0.10	0.00	0.10
04/03/2014	14:00:20	60189877958	MOBILE 018	00:00:05	0.05	0.00	0.05
04/03/2014	14:12:45	60189877958	MOBILE 018	00:00:03	0.05	0.00	0.05
04/03/2014	14:14:45	60189670251	MOBILE 018	00:01:23	0.15	0.00	0.15
04/03/2014	15:05:42	60189670251	MOBILE 018	00:02:37	0.30	0.00	0.30
04/03/2014	15:31:32	60189670251	MOBILE 018	00:00:22	0.05	0.00	0.05
04/03/2014	16:37:59	60189670251	MOBILE 018	00:00:17	0.05	0.00	0.05
04/03/2014	23:09:01	60183778275	MOBILE 018	00:00:38	0.10	0.00	0.10
05/03/2014	09:54:39	60123995733	MOBILE 012	00:00:12	0.05	0.00	0.05
05/03/2014	09:58:52	60177548505	MOBILE 017	00:02:50	0.30	0.00	0.30
05/03/2014	22:13:45	60133638313	MOBILE 013	00:02:27	0.25	0.00	0.25
05/03/2014	22:20:41	60133638313	MOBILE 013	00:00:29	0.05	0.00	0.05
06/03/2014	15:42:13	60176694773	MOBILE 017	00:00:25	0.05	0.00	0.05
07/03/2014	14:31:49	60122895722	MOBILE 012	00:00:24	0.05	0.00	0.05
07/03/2014	15:13:30	60122895722	MOBILE 012	00:01:34	0.20	0.00	0.20
07/03/2014	17:39:16	60173951934	MOBILE 017	00:00:09	0.05	0.00	0.05
07/03/2014	17:48:33	60173951934	MOBILE 017	00:00:50	0.10	0.00	0.10
08/03/2014	18:01:47	60193604072	MOBILE 019	00:00:02	0.05	0.00	0.05
08/03/2014	18:02:10	60193604072	MOBILE 019	00:00:43	0.10	0.00	0.10
09/03/2014	14:15:47	60169969592	MOBILE 016	00:00:03	0.05	0.00	0.05
09/03/2014	14:17:59	60169969592	MOBILE 016	00:00:04	0.05	0.00	0.05
09/03/2014	14:25:22	60169969592	MOBILE 016	00:00:02	0.05	0.00	0.05
09/03/2014	14:28:44	60169969592	MOBILE 016	00:00:02	0.05	0.00	0.05
09/03/2014	14:38:25	60169969592	MOBILE 016	00:00:01	0.05	0.00	0.05
09/03/2014	14:44:05	60169969592	MOBILE 016	00:00:01	0.05	0.00	0.05
09/03/2014	14:55:53	60169969592	MOBILE 016	00:00:01	0.05	0.00	0.05
09/03/2014	15:27:31	60169969592	MOBILE 016	00:00:01	0.05	0.00	0.05
09/03/2014	15:34:33	60169969592	MOBILE 016	00:00:01	0.05	0.00	0.05
09/03/2014	15:53:16	60169969592	MOBILE 016	00:00:03	0.05	0.00	0.05
09/03/2014	16:26:13	60169969592	MOBILE 016	00:00:11	0.05	0.00	0.05
09/03/2014	16:26:52	60169969592	MOBILE 016	00:06:46	0.70	0.00	0.70
10/03/2014	17:37:41	601128357510	MOBILE 011	00:01:24	0.15	0.00	0.15
10/03/2014	17:42:30	601128357510	MOBILE 011	00:00:35	0.10	0.00	0.10
11/03/2014	11:44:15	60189670251	MOBILE 018	00:00:03	0.05	0.00	0.05
11/03/2014	18:41:33	60183778275	MOBILE 018	00:00:54	0.10	0.00	0.10
11/03/2014	18:51:18	60183778275	MOBILE 018	00:00:37	0.10	0.00	0.10
11/03/2014	18:58:08	601128357510	MOBILE 011	00:02:43	0.30	0.00	0.30
11/03/2014	19:40:14	60189670251	MOBILE 018	00:00:29	0.05	0.00	0.05
11/03/2014	19:41:10	60189670251	MOBILE 018	00:00:02	0.05	0.00	0.05
11/03/2014	19:41:40	60189670251	MOBILE 018	00:00:02	0.05	0.00	0.05
11/03/2014	19:42:38	60189670251	MOBILE 018	00:00:53	0.10	0.00	0.10
11/03/2014	20:04:05	60176805158	MOBILE 017	00:00:15	0.05	0.00	0.05
12/03/2014	08:41:59	60189670251	MOBILE 018	00:00:03	0.05	0.00	0.05
12/03/2014	08:42:30	60189670251	MOBILE 018	00:00:43	0.10	0.00	0.10
12/03/2014	09:10:41	60189670251	MOBILE 018	00:00:02	0.05	0.00	0.05
12/03/2014	09:11:27	60189670251	MOBILE 018	00:00:04	0.05	0.00	0.05
12/03/2014	09:12:13	60189670251	MOBILE 018	00:00:03	0.05	0.00	0.05
12/03/2014	09:13:06	60189670251	MOBILE 018	00:00:04	0.05	0.00	0.05
12/03/2014	09:14:17	60189670251	MOBILE 018	00:00:03	0.05	0.00	0.05
12/03/2014	09:15:05	60189670251	MOBILE 018	00:00:04	0.05	0.00	0.05
12/03/2014	09:15:55	60189670251	MOBILE 018	00:00:03	0.05	0.00	0.05
12/03/2014	09:17:58	601121063743	MOBILE 011	00:00:06	0.05	0.00	0.05
12/03/2014	09:18:36	601121063743	MOBILE 011	00:01:02	0.15	0.00	0.15
12/03/2014	09:22:24	60189670251	MOBILE 018	00:00:04	0.05	0.00	0.05
12/03/2014	12:47:20	60189670251	MOBILE 018	00:00:04	0.05	0.00	0.05
12/03/2014	12:47:38	60189670251	MOBILE 018	00:00:03	0.05	0.00	0.05
12/03/2014	12:48:00	60189670251	MOBILE 018	00:00:02	0.05	0.00	0.05
12/03/2014	12:49:13	601116272894	MOBILE 011	00:00:46	0.10	0.00	0.10
12/03/2014	12:51:18	601121063743	MOBILE 011	00:02:30	0.25	0.00	0.25
12/03/2014	14:14:10	601121063743	MOBILE 011	00:00:02	0.05	0.00	0.05
12/03/2014	14:18:12	601121063743	MOBILE 011	00:00:02	0.05	0.00	0.05
12/03/2014	14:19:04	60189670251	MOBILE 018	00:00:19	0.05	0.00	0.05



13/03/2014	12:55:15	601121063743	MOBILE 011	00:00:02	0.05	0.00	0.05
13/03/2014	12:59:14	60189670251	MOBILE 018	00:07:39	0.80	0.00	0.80
14/03/2014	18:07:21	60176694773	MOBILE 017	00:01:16	0.15	0.00	0.15
15/03/2014	20:56:57	60183150600	MOBILE 018	00:00:45	0.10	0.00	0.10
24/03/2014	18:17:08	60176694773	MOBILE 017	00:00:21	0.05	0.00	0.05
25/03/2014	14:47:18	60176694773	MOBILE 017	00:00:54	0.10	0.00	0.10
25/03/2014	18:08:42	60176694773	MOBILE 017	00:00:33	0.10	0.00	0.10
26/03/2014	14:47:08	60176694773	MOBILE 017	00:00:41	0.10	0.00	0.10
26/03/2014	17:55:15	60176694773	MOBILE 017	00:00:25	0.05	0.00	0.05
26/03/2014	17:58:39	60176694773	MOBILE 017	00:00:18	0.05	0.00	0.05
<b>TOTAL</b>					<b>10.60</b>	<b>0.00</b>	<b>10.60</b>

USAGE TOTAL 10.60

SERVICE TAX (6%)

Description	Total Taxable (RM)	Amount (RM)
Total tax	10.60	0.64

**SERVICE TOTAL** 11.24



ACCOUNT NO: 1001971728

DATE: 28 MAR 2014

Telekom Malaysia Berhad (128740-P)

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### STATEMENT OF OUTSTANDING

STATEMENT DATE : 28 MAR 2014

ACCOUNT NO : 1001971728

Bill No	Bill Date	Bill Amt (RM)	Payment (RM)	Adjustment (RM)	Outstanding (RM)
000412629271	28/02/2014	160.00	0.00	0.00	160.00
000389725235	28/01/2014	163.00	0.00	0.00	163.00
000369716675	28/12/2013	304.60	-234.10	0.00	70.50
<b>TOTAL OUTSTANDING</b>					<b>393.50</b>

**ANNOUNCEMENT****PENYATAAN PRIVASI TM**

Dalam usaha memastikan pematuhan kepada Akta Perlindungan Data Peribadi 2010 (APDP), TM telah mewujudkan satu dasar perlindungan data peribadi yang akan mengawal penggunaan dan perlindungan data peribadi anda sebagai pelanggan TM. Untuk mengetahui dasar tersebut secara terperinci, sila rujuk Penyataan Privasi TM di <http://www.tm.com.my>, yang mana tertakluk kepada perubahan dari masa ke semasa oleh TM.

**TM'S PRIVACY STATEMENT**

In its effort to ensure compliance to the Personal Data Protection Act 2010 (PDPA), TM has put in place a personal data protection policy which shall govern the use and protection of your personal data as TM's customer. For details of the policy, please refer to TM's Privacy Statement at <http://www.tm.com.my>, which may be reviewed by TM from time to time.

**RESET PASSWORD**

Dear Valued Customer,

We wish to highlight that TM UniFi customers also get to enjoy TM WiFi, UniFi e-mail, UniFi Infoblast, Online Guard Plus, iShield Plus services. We would like to advise customers to regularly reset their passwords to protect their accounts against password security threats. For further assistance, please do not hesitate to email [unifi@tm.com.my](mailto:unifi@tm.com.my).

**FIND OUT MORE ABOUT UniFi**

For more information on UniFi and how it can benefit you, feel free to browse the TM UniFi website at [www.tm.com.my](http://www.tm.com.my), visit your nearest TMpoint, call the TM UniFi Centre at 1-300-88-1222 or drop us an email at [unifi@tm.com.my](mailto:unifi@tm.com.my).

**ENJOY YOUR UniFi PACKAGE!**

For Residential Customers

- Download large data files in seconds or a matter of minutes!
- Watch your favourite programmes anytime at your own convenience and put the TV back in your control!
- FREE! unlimited calls to TM fixed lines nationwide, 24x7!

For Business Customers

- Unlimited uploads and downloads at high speeds!
- Faster connectivity with your customers locally and globally!
- Increase profitability with enhanced business productivity and lowered costs!

**New IVR system for UniFi Contact Centre**

We will be launching its new IVR system for UniFi Contact Centre soon to serve you better. You will only need to key in your UniFi phone to experience our self-service assistance. Should you still need further assistance, our customer service representative will be glad to assist.

**DISCONTINUATION OF TM E-MAIL SERVICES**

Dear Valued Customers,

We wish to inform you that new registration of TM Broadband services will no longer be offered a free e-mail address i.e. with streamyx.com, tm.net.my, hsb.com.my, bluehyppo.com and unifi.my domains effective 30<sup>th</sup> May 2013.

However, kindly be informed that all existing customers of TM E-mail services can still enjoy the service until 1<sup>st</sup> December 2013.

For more information, please visit [www.tm.com.my](http://www.tm.com.my), call 100 or visit the nearest TMpoint.