



TELEKOM BILL

Customer Name : AHMED JAMA AHMED

Credit Limit: RM 447.00

Account No

Bill Date

Payment Due Date

Bill No

Deposit (RM)

1001971728

28 SEP 2013

28 OCT 2013

000312310733

0.00

ACCOUNT SUMMARY

Previous Charge	RM	Current Charge	RM
Previous Balance	216.30	Recurring Charges	149.00
		Usage Charges	6.78
		Service Tax (6%)	0.41
Total Amount Outstanding	216.30	Total Current Charges	156.19
		Total Amount	372.49
		Rounding Amount	0.01
		Total Amount to be Paid	372.50

You have outstanding due. Please settle the dues immediately to avoid any service interruption.
For the current charges, kindly remit them before or on the due date stated on your bill.

For payment via post, please attach this slip with crossed cheque payable to 'Telekom Malaysia Berhad' and state account no with total payment at the back of the cheque.

PAYMENT SLIP

AHMED JAMA AHMED
3-48B FLR 3
-
JLN P/P 5F
TAMAN PUTRA PERDANA
47130 CYBERJAYA
SELANGOR

Account No

1001971728

Bill No

000312310733

Bill Date

28 SEP 2013

Revenue Code

751

Total Amount Due

RM 372.50

Paid Amount

RM

Bank/Cheque No

R10
OFF

10

BT:CP

**BILL PAYMENT**

Bills should be paid promptly by the stipulated date as to avoid unnecessary interruption/disconnection. Late payment will result in temporary service disconnection and a fee of **RM10.00** will be charged for reconnection for each service.

PAYMENT METHODS**INTERNET**

- myUniFi <https://occ.unifi.my>
- Ambank <https://ambank.ambank.com.my>
- CIMB www.cimbclicks.com.my
- Maybank www.maybank2u.com.my
- Public Bank www.pbebank.com.my
- MyTM <https://mytm.tm.com.my>
- Bank Muamalat www.i-muamalat.com.my
- Hong Leong Bank www.hlb.com.my
- MBF Cards www.mbfcards.com
- RHB www.rhb.com.my
- Alliance Bank www.alliancebank.com.my
- Bank Rakyat www.irakyat.com.my
- HSBC www.hsbc.com.my
- Pos Malaysia www.posonline.com.my
- UOB <https://payonline.uob.com.my>

AUTOPAY

- Credit Card (Visa and MasterCard) *Note: Locally Issued
- Charge Card (AMEX and Diners Club)
- Register at <https://occ.unifi.my>

COUNTER

- TMpoint
 - Cash, Kiosk, Credit Card or selected Debit Card
 - Cheque, Bank Draft or Money Order (payable to Telekom Malaysia Berhad).
- TM Authorised Dealer (TAD)
 - Cash or Credit Card
- POS Malaysia
 - Cash or Cheque (payable to POS Malaysia Berhad) at selected Pos outlet only (payment at POS mini is not applicable)
- Banks (Ambank, Bank Simpanan Nasional, Bank Rakyat, RHB - Sabah and Sarawak only)
 - Cash, Credit Card or selected Debit Card

ATM

- Ambank
- Hong Leong Bank
- RHB
- Bank Rakyat
- Maybank
- Bank Simpanan Nasional
- Public Bank

PHONE BANKING

- Hong Leong Bank
- RHB
- Maybank
- MBF

MOBILE

- Ambank
- RHB

TERMINAL

- CIMB M1
- Epay

MAIL

Mail a crossed cheque made payable to "**Telekom Malaysia Berhad**" enclosed with the payment slip. Do not mail any cash payment. No receipt will be issued. Proof of postage is not proof of receipt. Payment should be addressed to:

PENINSULAR MALAYSIA

TELEKOM MALAYSIA BERHAD
Peti Surat 13232
50804 Kuala Lumpur

SABAH (Including WP Labuan)

TMpoint Sadong Jaya
Telekom Sales & Services Sdn Bhd
88672 Kota Kinabalu
Sabah

SARAWAK

TMpoint Batu Lintang
Telekom Sales & Services Sdn Bhd
Jalan Batu Lintang
93200 Kuching, Sarawak

ATTENTION

1. This bill is final and authorised by Finance Division, TM as the total amount due.
2. For any billing enquiries/disputes, kindly contact TM UniFi Centre at 1-300-88-1221 before the due date of this bill.
3. Only payment made before the stipulated date will be credited in this bill. Otherwise, it will be credited in the next bill.

ENQUIRY / CHANGE OF BILLING ADDRESS

Contact us at our TM UniFi Centre:

1. Product and Service Enquiries 1-300-88-1222: Operating hours Monday-Friday (9AM - 9PM), Saturday (10AM-6:30PM)
2. Account Management & Billing 1-300-88-1221: Operating hours Monday-Sunday (9:00AM-10:30PM)
3. Technical Enquiries 1-300-88-1221: Operating hours 24/7. Or you may e-mail us at: unifi@tm.com.my

**ACCOUNT DETAIL****RECURRING CHARGES STATEMENT**

Description	Gross (RM)	Discount (RM)	Amount (RM)
Residential High Speed Internet : gardan2153@unifi	149.00	0.00	149.00
TOTAL	149.00	0.00	149.00

USAGE STATEMENT

Description	Amount (RM)
Voice	
NATIONAL - To Mobile	1.30
SPECIAL NUMBERS / OTHERS	5.48
TOTAL	6.78

SERVICE TAX (6%)

Description	Total Taxable (RM)	Amount (RM)
Total tax	6.78	0.41
		0.41

SERVICE DETAIL**Residential High Speed Internet****SERVICE NO.** : gardan2153@unifi**RECURRING CHARGES**

Item	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
VIP5 (24 Months Contract) Monthly Fee	28/09/2013	27/10/2013	149.00	0.00	149.00
TOTAL			149.00	0.00	149.00

SERVICE TOTAL **149.00****Residential Voice****SERVICE NO.** : 03-83222181**USAGE CHARGES****NATIONAL****To Mobile**

Date	Time	Number	Location	Duration	Gross (RM)	Discount (RM)	Amount (RM)
28/08/2013	15:02:20	60176694773	MOBILE 017	00:02:39	0.30	0.00	0.30
28/08/2013	22:11:14	60173018601	MOBILE 017	00:06:26	0.65	0.00	0.65
11/09/2013	18:21:56	60173915934	MOBILE 017	00:00:12	0.05	0.00	0.05
11/09/2013	18:24:52	60173915934	MOBILE 017	00:00:12	0.05	0.00	0.05
12/09/2013	21:02:38	601115643542	MOBILE 011	00:00:04	0.05	0.00	0.05
16/09/2013	17:41:57	60142658841	MOBILE 014	00:00:19	0.05	0.00	0.05
25/09/2013	20:00:07	60183764097	MOBILE 018	00:00:28	0.05	0.00	0.05
26/09/2013	14:51:56	601115643542	MOBILE 011	00:00:31	0.10	0.00	0.10



TOTAL					1.30	0.00	1.30
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SPECIAL NUMBERS / OTHERS

Date	Time	Number	Location	Duration	Gross (RM)	Discount (RM)	Amount (RM)
10/09/2013	20:30:38	1300881221	TM SPECIAL NUMBER	00:00:38	0.08	0.00	0.08
10/09/2013	20:33:31	1300881221	TM SPECIAL NUMBER	00:01:55	0.08	0.00	0.08
10/09/2013	20:35:50	1300881221	TM SPECIAL NUMBER	00:00:47	0.08	0.00	0.08
10/09/2013	20:37:05	1300881221	TM SPECIAL NUMBER	00:01:03	0.08	0.00	0.08
10/09/2013	20:47:08	1300881221	TM SPECIAL NUMBER	00:02:33	0.12	0.00	0.12
10/09/2013	20:56:28	1300881221	TM SPECIAL NUMBER	00:00:45	0.08	0.00	0.08
10/09/2013	20:57:36	1300881221	TM SPECIAL NUMBER	00:03:12	0.16	0.00	0.16
11/09/2013	09:31:28	1300881221	TM SPECIAL NUMBER	00:01:00	0.08	0.00	0.08
11/09/2013	09:33:10	1300881221	TM SPECIAL NUMBER	00:01:25	0.08	0.00	0.08
11/09/2013	09:36:09	1300881221	TM SPECIAL NUMBER	00:17:08	0.72	0.00	0.72
11/09/2013	10:52:38	1300881221	TM SPECIAL NUMBER	00:01:23	0.08	0.00	0.08
11/09/2013	10:54:25	1300881221	TM SPECIAL NUMBER	00:00:50	0.08	0.00	0.08
11/09/2013	10:55:41	1300881221	TM SPECIAL NUMBER	00:04:56	0.20	0.00	0.20
11/09/2013	11:01:13	1300881221	TM SPECIAL NUMBER	00:00:52	0.08	0.00	0.08
11/09/2013	11:03:06	1300881221	TM SPECIAL NUMBER	00:02:59	0.12	0.00	0.12
11/09/2013	11:06:45	1300881221	TM SPECIAL NUMBER	00:01:58	0.08	0.00	0.08
11/09/2013	12:15:10	1300881221	TM SPECIAL NUMBER	00:16:36	0.68	0.00	0.68
11/09/2013	15:01:49	1300881221	TM SPECIAL NUMBER	00:01:57	0.08	0.00	0.08
11/09/2013	15:05:40	1300881221	TM SPECIAL NUMBER	00:01:30	0.08	0.00	0.08
11/09/2013	15:07:35	1300881221	TM SPECIAL NUMBER	00:00:50	0.08	0.00	0.08
11/09/2013	15:08:49	1300881221	TM SPECIAL NUMBER	00:14:06	0.60	0.00	0.60
11/09/2013	15:25:53	1300881221	TM SPECIAL NUMBER	00:22:29	0.92	0.00	0.92
11/09/2013	22:13:18	1300881221	TM SPECIAL NUMBER	00:02:43	0.12	0.00	0.12
11/09/2013	22:17:18	1300881221	TM SPECIAL NUMBER	00:01:16	0.08	0.00	0.08
12/09/2013	08:11:31	1300881221	TM SPECIAL NUMBER	00:01:16	0.08	0.00	0.08
12/09/2013	08:14:21	1300881221	TM SPECIAL NUMBER	00:01:39	0.08	0.00	0.08
12/09/2013	08:16:31	1300881221	TM SPECIAL NUMBER	00:02:41	0.12	0.00	0.12
12/09/2013	08:25:17	1300881221	TM SPECIAL NUMBER	00:08:44	0.36	0.00	0.36



ACCOUNT NO: 1001971728

DATE: 28 SEP 2013

Telekom Malaysia Berhad (128740-P)

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TOTAL	5.48	0.00	5.48
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USAGE TOTAL

SERVICE TAX (6%)

Description	Total Taxable (RM)	Amount (RM)
Total tax	6.78	0.41

SERVICE TOTAL



ACCOUNT NO: 1001971728

DATE: 28 SEP 2013

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STATEMENT OF OUTSTANDING

STATEMENT DATE : 28 SEP 2013

ACCOUNT NO : 1001971728

Bill No	Bill Date	Bill Amt (RM)	Payment (RM)	Adjustment (RM)	Outstanding (RM)
000294217278	28/08/2013	149.65	0.00	0.00	149.65
000276612181	28/07/2013	149.95	-83.30	0.00	66.65
TOTAL OUTSTANDING					216.30

**ANNOUNCEMENT****PENYATAAN PRIVASI TM**

Dalam usaha memastikan pematuhan kepada Akta Perlindungan Data Peribadi 2010 (APDP), TM telah mewujudkan satu dasar perlindungan data peribadi yang akan mengawal penggunaan dan perlindungan data peribadi anda sebagai pelanggan TM. Untuk mengetahui dasar tersebut secara terperinci, sila rujuk Penyataan Privasi TM di <http://www.tm.com.my>, yang mana tertakluk kepada perubahan dari masa ke semasa oleh TM.

TM'S PRIVACY STATEMENT

In its effort to ensure compliance to the Personal Data Protection Act 2010 (PDPA), TM has put in place a personal data protection policy which shall govern the use and protection of your personal data as TM's customer. For details of the policy, please refer to TM's Privacy Statement at <http://www.tm.com.my>, which may be reviewed by TM from time to time.

RESET PASSWORD

Dear Valued Customer,

We wish to highlight that TM UniFi customers also get to enjoy TM WiFi, UniFi e-mail, UniFi Infoblast, Online Guard Plus, iShield Plus services. We would like to advise customers to regularly reset their passwords to protect their accounts against password security threats. For further assistance, please do not hesitate to email unifi@tm.com.my.

FIND OUT MORE ABOUT UniFi

For more information on UniFi and how it can benefit you, feel free to browse the TM UniFi website at www.tm.com.my, visit your nearest TMpoint, call the TM UniFi Centre at 1-300-88-1222 or drop us an email at unifi@tm.com.my.

ENJOY YOUR UniFi PACKAGE!

For Residential Customers

- Download large data files in seconds or a matter of minutes!
- Watch your favourite programmes anytime at your own convenience and put the TV back in your control!
- FREE! unlimited calls to TM fixed lines nationwide, 24x7!

For Business Customers

- Unlimited uploads and downloads at high speeds!
- Faster connectivity with your customers locally and globally!
- Increase profitability with enhanced business productivity and lowered costs!

New IVR system for UniFi Contact Centre

We will be launching its new IVR system for UniFi Contact Centre soon to serve you better. You will only need to key in your UniFi phone to experience our self-service assistance. Should you still need further assistance, our customer service representative will be glad to assist.

DISCONTINUATION OF TM E-MAIL SERVICES

Dear Valued Customers,

We wish to inform you that new registration of TM Broadband services will no longer be offered a free e-mail address i.e. with streamyx.com, tm.net.my, hsb.com.my, bluehyppo.com and unifi.my domains effective 30th May 2013. However, kindly be informed that all existing customers of TM E-mail services can still enjoy the service until 1st December 2013. For more information, please visit www.tm.com.my, call 100 or visit the nearest TMpoint.