



### TELEKOM BILL

Customer Name : AHMED JAMA AHMED

Credit Limit: RM 447.00

Account No

Bill Date

Payment Due Date

Bill No

Deposit (RM)

1001971728

28 AUG 2013

27 SEP 2013

000294217278

0.00

#### ACCOUNT SUMMARY

Previous Charge	RM	Current Charge	RM
Previous Balance	286.65	Recurring Charges	149.00
Payment -Thank You	-220.00	Usage Charges	0.60
		Service Tax (6%)	0.04
<b>Total Amount Outstanding</b>	<b>66.65</b>	<b>Total Current Charges</b>	<b>149.64</b>
		<b>Total Amount</b>	<b>216.29</b>
		<b>Rounding Amount</b>	<b>0.01</b>
		<b>Total Amount to be Paid</b>	<b>216.30</b>

You have outstanding due. Please settle the dues immediately to avoid any service interruption.  
For the current charges, kindly remit them before or on the due date stated on your bill.

For payment via post, please attach this slip with crossed cheque payable to 'Telekom Malaysia Berhad' and state account no with total payment at the back of the cheque .

#### PAYMENT SLIP

AHMED JAMA AHMED  
3-48B FLR 3  
-  
JLN P/P 5F  
TAMAN PUTRA PERDANA  
47130 CYBERJAYA  
SELANGOR

Account No **1001971728**  
 Bill No **000294217278**  
 Bill Date **28 AUG 2013**  
 Revenue Code **751**  
 Total Amount Due **RM 216.30**  
 Paid Amount **RM**  
 Bank/Cheque No

R10 10  
OFF

BT:CP

**BILL PAYMENT**

Bills should be paid promptly by the stipulated date as to avoid unnecessary interruption/disconnection. Late payment will result in temporary service disconnection and a fee of **RM10.00** will be charged for reconnection for each service.

**PAYMENT METHODS****INTERNET**

- myUniFi <https://occ.unifi.my>
- Ambank <https://ambank.amonline.com.my>
- CIMB [www.cimbclicks.com.my](http://www.cimbclicks.com.my)
- Maybank [www.maybank2u.com.my](http://www.maybank2u.com.my)
- Public Bank [www.pbebank.com.my](http://www.pbebank.com.my)
- MyTM <https://mytm.tm.com.my>
- Bank Muamalat [www.i-muamalat.com.my](http://www.i-muamalat.com.my)
- Hong Leong Bank [www.hlb.com.my](http://www.hlb.com.my)
- MBF Cards [www.mbfcards.com](http://www.mbfcards.com)
- RHB [www.rhb.com.my](http://www.rhb.com.my)
- Alliance Bank [www.alliancebank.com.my](http://www.alliancebank.com.my)
- Bank Rakyat [www.irakyat.com.my](http://www.irakyat.com.my)
- HSBC [www.hsbc.com.my](http://www.hsbc.com.my)
- Pos Malaysia [www.posonline.com.my](http://www.posonline.com.my)
- UOB <https://payonline.uob.com.my>

**AUTOPAY**

- Credit Card (Visa and MasterCard) \*Note: Locally Issued
- Charge Card (AMEX and Diners Club)
- Register at <https://occ.unifi.my>

**COUNTER**

- TMpoint
  - Cash, Kiosk, Credit Card or selected Debit Card
  - Cheque, Bank Draft or Money Order (payable to Telekom Malaysia Berhad).
- TM Authorised Dealer (TAD)
  - Cash or Credit Card
- POS Malaysia
  - Cash or Cheque (payable to POS Malaysia Berhad) at selected Pos outlet only (payment at POS mini is not applicable)
- Banks (Ambank, Bank Simpanan Nasional, Bank Rakyat, RHB - Sabah and Sarawak only)
  - Cash, Credit Card or selected Debit Card

**ATM**

- Ambank
- Hong Leong Bank
- RHB
- Bank Rakyat
- Maybank
- Bank Simpanan Nasional
- Public Bank

**PHONE BANKING**

- Hong Leong Bank
- RHB
- Maybank
- MBF

**MOBILE**

- Ambank
- RHB

**TERMINAL**

- CIMB M1
- Epay

**MAIL**

Mail a crossed cheque made payable to "**Telekom Malaysia Berhad**" enclosed with the payment slip. Do not mail any cash payment. No receipt will be issued. Proof of postage is not proof of receipt. Payment should be addressed to:

**PENINSULAR MALAYSIA**

TELEKOM MALAYSIA BERHAD  
Peti Surat 13232  
50804 Kuala Lumpur

**SABAH ( Including WP Labuan)**

TMpoint Sadong Jaya  
Telekom Sales & Services Sdn Bhd  
88672 Kota Kinabalu  
Sabah

**SARAWAK**

TMpoint Batu Lintang  
Telekom Sales & Services Sdn Bhd  
Jalan Batu Lintang  
93200 Kuching, Sarawak

**ATTENTION**

1. This bill is final and authorised by Finance Division, TM as the total amount due.
2. For any billing enquiries/disputes, kindly contact TM UniFi Centre at 1-300-88-1221 before the due date of this bill.
3. Only payment made before the stipulated date will be credited in this bill. Otherwise, it will be credited in the next bill.

**ENQUIRY / CHANGE OF BILLING ADDRESS**

Contact us at our TM UniFi Centre:

1. Product and Service Enquiries 1-300-88-1222: Operating hours Monday-Friday (9AM - 9PM), Saturday (10AM-6:30PM)
2. Account Management & Billing 1-300-88-1221: Operating hours Monday-Sunday (9:00AM-10:30PM)
3. Technical Enquiries 1-300-88-1221: Operating hours 24/7. Or you may e-mail us at: [unifi@tm.com.my](mailto:unifi@tm.com.my)

**ACCOUNT DETAIL****PAYMENTS**

Date	Description	Amount (RM)
26/08/2013	Payment - TMPOINT PUCHONG	-120.00
01/08/2013	Payment - TMPOINT PUCHONG	-100.00
<b>TOTAL</b>		<b>-220.00</b>

**RECURRING CHARGES STATEMENT**

Description	Gross (RM)	Discount (RM)	Amount (RM)
Residential High Speed Internet : gardan2153@unifi	149.00	0.00	149.00
<b>TOTAL</b>	<b>149.00</b>	<b>0.00</b>	<b>149.00</b>

**USAGE STATEMENT**

Description	Amount (RM)
<b>Voice</b>	
NATIONAL - To Mobile	0.60
<b>TOTAL</b>	<b>0.60</b>

**SERVICE TAX (6%)**

Description	Total Taxable (RM)	Amount (RM)
Total tax	0.60	0.04
		<b>0.04</b>

**SERVICE DETAIL****Residential High Speed Internet**

SERVICE NO. : gardan2153@unifi

**RECURRING CHARGES**

Item	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
VIP5 (24 Months Contract) Monthly Fee	28/08/2013	27/09/2013	149.00	0.00	149.00
<b>TOTAL</b>			<b>149.00</b>	<b>0.00</b>	<b>149.00</b>

SERVICE TOTAL **149.00****Residential Voice**

SERVICE NO. : 03-83222181

**USAGE CHARGES****NATIONAL****To Mobile**

Date	Time	Number	Location	Duration	Gross (RM)	Discount (RM)	Amount (RM)
29/07/2013	23:17:36	60183216037	MOBILE 018	00:00:04	0.05	0.00	0.05
05/08/2013	16:31:32	60176694773	MOBILE 017	00:00:20	0.05	0.00	0.05
05/08/2013	17:25:29	60178485726	MOBILE 017	00:01:31	0.20	0.00	0.20
05/08/2013	18:20:07	60178485726	MOBILE 017	00:01:24	0.15	0.00	0.15



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10/08/2013	15:36:53	60176694773	MOBILE 017	00:00:45	0.10	0.00	0.10
22/08/2013	00:41:27	60176393426	MOBILE 017	00:00:24	0.05	0.00	0.05
<b>TOTAL</b>					<b>0.60</b>	<b>0.00</b>	<b>0.60</b>

USAGE TOTAL 0.60

**SERVICE TAX (6%)**

Description	Total Taxable (RM)	Amount (RM)
Total tax	0.60	0.04
		0.04
<b>SERVICE TOTAL</b>		<span style="border: 1px solid black; padding: 2px;"><b>0.64</b></span>



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### STATEMENT OF OUTSTANDING

STATEMENT DATE : 28 AUG 2013

ACCOUNT NO : 1001971728

Bill No	Bill Date	Bill Amt (RM)	Payment (RM)	Adjustment (RM)	Outstanding (RM)
000276612181	28/07/2013	149.95	-83.30	0.00	66.65
<b>TOTAL OUTSTANDING</b>					<b>66.65</b>

**ANNOUNCEMENT****PENYATAAN PRIVASI TM**

Dalam usaha memastikan pematuhan kepada Akta Perlindungan Data Peribadi 2010 (APDP), TM telah mewujudkan satu dasar perlindungan data peribadi yang akan mengawal penggunaan dan perlindungan data peribadi anda sebagai pelanggan TM. Untuk mengetahui dasar tersebut secara terperinci, sila rujuk Penyataan Privasi TM di <http://www.tm.com.my>, yang mana tertakluk kepada perubahan dari masa ke semasa oleh TM.

**TM'S PRIVACY STATEMENT**

In its effort to ensure compliance to the Personal Data Protection Act 2010 (PDPA), TM has put in place a personal data protection policy which shall govern the use and protection of your personal data as TM's customer. For details of the policy, please refer to TM's Privacy Statement at <http://www.tm.com.my>, which may be reviewed by TM from time to time.

**RESET PASSWORD**

Dear Valued Customer,

We wish to highlight that TM UniFi customers also get to enjoy TM WiFi, UniFi e-mail, UniFi Infoblast, Online Guard Plus, iShield Plus services.

We would like to advise customers to regularly reset their passwords to protect their accounts against password security threats.

For further assistance, please do not hesitate to email [unifi@tm.com.my](mailto:unifi@tm.com.my).

**FIND OUT MORE ABOUT UniFi**

For more information on UniFi and how it can benefit you, feel free to browse the TM UniFi website at [www.tm.com.my](http://www.tm.com.my), visit your nearest TMpoint, call the TM UniFi Centre at 1-300-88-1222 or drop us an email at [unifi@tm.com.my](mailto:unifi@tm.com.my).

**ENJOY YOUR UniFi PACKAGE!**

For Residential Customers

- Download large data files in seconds or a matter of minutes!
- Watch your favourite programmes anytime at your own convenience and put the TV back in your control!
- FREE! unlimited calls to TM fixed lines nationwide, 24x7!

For Business Customers

- Unlimited uploads and downloads at high speeds!
- Faster connectivity with your customers locally and globally!
- Increase profitability with enhanced business productivity and lowered costs!

**New IVR system for UniFi Contact Centre**

We will be launching its new IVR system for UniFi Contact Centre soon to serve you better. You will only need to key in your UniFi phone to experience our self-service assistance. Should you still need further assistance, our customer service representative will be glad to assist.