

BILL Page 1 of 6

# **TELEKOM BILL**

Customer Name : AHMED JAMA AHMED

Account No	Bill Date	Payment Due Date	Bill No	Deposit (RM)
1001971728	28 JAN 2013	27 FEB 2013	000172779514	0.00
ACCOUNT SUMMARY	<b>,</b>		-	

Previous Charge	RM	Current Charge	RM
Previous Balance	179.00	Recurring Charges	179.00
Payment -Thank You	-179.00	Usage Charges	1.23
		Service Tax (6%)	0.07
Total Amount Outstanding	0.00	Total Current Charges	180.30
		Total Amount	180.30
		Rounding Amount	0.00
		Total Amount to be Paid	180.30

For the current charges, kindly remit them before or on the due date stated on your bill.

NEW SERVICE REACTIVATION POLICY - 100% PAYMENT (refer to 'ANNOUNCEMENT' column for full details)

For payment via post, please attach this slip with crossed cheque payable to 'Telekom Malaysia Berhad' and state account no with total payment at the back of the cheque.

	Account No	1001971728
PAYMENT SLIP	Bill No	000172779514
AHMED JAMA AHMED	Bill Date	28 JAN 2013
3-48B FLR 3	Revenue Code	751
- JALAN P/P 5F	Total Amount Due	RM 180.30
TAMAN PUTRA PERDANA 47130 CYBERJAYA	Paid Amount	RM
SELANGOR	Bank/Cheque No	
		R10 10 OFF

BT:CP



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#### **BILL PAYMENT**

Bills should be paid promptly by the stipulated date as to avoid unnecessary interruption/disconnection. Late payment will result in temporary service disconnection and a fee of **RM10.00** will be charged for reconnection for each service.

### **PAYMENT METHODS**

#### **COUNTER**

- TMpoint
   Kiosk, Cash, Credit Card or selected Debit Card
  - Cheque, Bank Draft or Money Order (payable to Telekom Malaysia Berhad).
- POS Malaysia Cash or Cheque (payable to POS Malaysia Berhad) at selected Pos outlet only (payment at POS mini is not
- applicable)

  Banks (Bank Simpanan Nasional, Bank Rakyat)

   Cash, Credit Card or selected Debit Card

#### **AUTOPAY**

Credit Card (Visa and MasterCard)

\*Note: Locally Issued

#### **ATM**

- Ambank
   Bank Rakyat
   Bank Simpanan Nasional
- Maybank 

  Public Bank 

  RHB Bank

#### INTERNET

- myUniFi di <a href="https://occ.unifi.my">https://occ.unifi.my</a>
- www.hlb.com.my
- www.maybank2u.com.my
- www.pbebank.com.my
- www.hsbc.com.my

- https://ambank.amonline.com.my
- www.i-muamalat.com.my
- www.mbfcards.com
- www.posonline.com.my
- www.eonbank.com.my
- www.irakyat.com.my
- https://payonline.uob.com.my
- www.rhb.com.my

#### **PHONE**

MBF
 Maybank
 Public Bank

### **TERMINAL**

CIMB M1

## MAIL

Mail a crossed cheque made payable to "**Telekom Malaysia Berhad**" enclosed with the payment slip. Do not mail any cash payment. No receipt will be issued. Proof of postage is not proof of receipt. Payment should be addressed to:

### **SEMENANJUNG MALAYSIA**

TELEKOM MALAYSIA BERHAD Peti Surat 13232 50804 Kuala Lumpur

# SABAH (Termasuk WP Labuan)

TMpoint Sadong Jaya Telekom Sales & Services Sdn Bhd 88672 Kota Kinabalu Sabah

## SARAWAK

TMpoint Batu Lintang Telekom Sales & Services Sdn Bhd Jalan Batu Lintang 93200 Kuching, Sarawak

#### **ATTENTION**

- 1. This bill is final and authorised by Finance Division, TM as the total amount due.
- 2. For any billing enquiries/disputes, kindly contact TM UniFi Centre at 1-300-88-1221 before the due date of this bill.
- 3. Only payment made before the stipulated date will be credited in this bill. Otherwise, it will be credited in the next bill.

# **ENQUIRY / CHANGE OF BILLING ADDRESS**

Contact us at our TM UniFi Centre:

- 1. Product and Service Enquiries 1-300-88-1222: Operating hours Monday-Friday (9AM 9PM), Saturday (10AM-6:30PM)
- 2. Account Management & Billing 1-300-88-1221: Operating hours Monday-Sunday (9:00AM-10:30PM)
- 3. Technical Enquiries 1-300-88-1221: Operating hours 24/7. Or you may e-mail us at: unifi@tm.com.my



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# **ACCOUNT DETAIL**

## **PAYMENTS**

Date	Description	Amount (RM)
08/01/2013	Payment - P.POS PUCHONG	-179.00

TOTAL -179.00

## **RECURRING CHARGES STATEMENT**

Description	Gross (RM)	Discount (RM)	Amount (RM)
Residential High Speed Internet : gardan2153@unifi	149.00	0.00	149.00
HyppTV Residential : gardan2153@iptv	30.00	0.00	30.00
TOTAL	179.00	0.00	179.00

## **USAGE STATEMENT**

Description	Amount (RM)
Voice NATIONAL - To Mobile SPECIAL NUMBERS / OTHERS	0.35 0.88
TOTAL	1.23

### SERVICE TAX (6%)

Description	Total Taxable (RM)	Amount (RM)
Total tax	1.23	0.07

0.07

# SERVICE DETAIL

# Residential High Speed Internet

SERVICE NO. : gardan2153@unifi

**RECURRING CHARGES** 

Item	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
VIP5 (24 Months Contract) Monthly Fee	28/01/2013	27/02/2013	149.00	0.00	149.00
TOTAL			149.00	0.00	149.00

SERVICE TOTAL 149.00

# **HyppTV Residential**

SERVICE NO. : gardan2153@iptv



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### **RECURRING CHARGES**

Item	Start Date	End Date	Gross (RM)	Discount (RM)	Amount (RM)
Al Jazeera	28/01/2013	27/02/2013	3.00	0.00	3.00
Nick Jr.	28/01/2013	27/02/2013	6.00	0.00	6.00
Universal Channel HD	28/01/2013	27/02/2013	9.00	0.00	9.00
UTV Movies	28/01/2013	27/02/2013	6.00	0.00	6.00
Warner TV	28/01/2013	27/02/2013	6.00	0.00	6.00
TOTAL			30.00	0.00	30.00

SERVICE TOTAL 30.00

# **Residential Voice**

SERVICE NO. : 03-83222181

**USAGE CHARGES** 

# **NATIONAL**

## To Mobile

Date	Time	Number	Location	Duration	Gross (RM)	Discount (RM)	Amount (RM)
09/01/2013	21:37:58	60172478832	MOBILE 017	00:00:02	0.05	0.00	0.05
09/01/2013	21:38:46	60172478806	MOBILE 017	00:03:00	0.30	0.00	0.30
TOTAL					0.35	0.00	0.35

# **SPECIAL NUMBERS / OTHERS**

Date	Time	Number	Location	Duration	Gross (RM)	Discount (RM)	Amount (RM)
13/01/2013	10:47:33	1300881221	TM SPECIAL NUMBER	00:14:13	0.60	0.00	0.60
22/01/2013	11:46:28	1300881221	TM SPECIAL NUMBER	00:01:29	0.08	0.00	0.08
22/01/2013	11:54:05	1300881221	TM SPECIAL NUMBER	00:00:49	0.08	0.00	0.08
22/01/2013	11:55:18	1300881221	TM SPECIAL NUMBER	00:02:24	0.12	0.00	0.12
TOTAL					0.88	0.00	0.88

USAGE TOTAL 1.23

# **SERVICE TAX (6%)**

Description	Total Taxable (RM)	Amount (RM)
Total tax	1.23	0.07



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0.07

SERVICE TOTAL 1.30





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#### **ANNOUNCEMENT**

### **RESET PASSWORD**

Dear Valued Customer,

We wish to highlight that TM UniFi customers also get to enjoy TM WiFi, UniFi e-mail,

UniFi Infoblast, Online Guard Plus, iShield Plus services.

We would like to advise customers to regularly reset their passwords to protect

their accounts against password security threats.

For further assistance, please do not hesitate to email unifi@tm.com.my.

## **FIND OUT MORE ABOUT UniFi**

For more information on UniFi and how it can benefit you, feel free to browse the TM UniFi website at <a href="www.tm.com.my">www.tm.com.my</a>, visit your nearest TMpoint, call the TM UniFi Centre at 1-300-88-1222 or drop us an email at <a href="unifi@tm.com.my">unifi@tm.com.my</a>.

#### **ENJOY YOUR UniFi PACKAGE!**

#### For Residential Customers

- Download large data files in seconds or a matter of minutes!
- Watch your favourite programmes anytime at your own convenience and put the TV back in your control!
- FREE! unlimited calls to TM fixed lines nationwide, 24x7!

#### For Business Customers

- Unlimited uploads and downloads at high speeds!
- Faster connectivity with your customers locally and globally!
- Increase profitability with enhanced business productivity and lowered costs!

### New IVR system for UniFi Contact Centre

We will be launching its new IVR system for UniFi Contact Centre soon to serve you better. You will only need to key in your UniFi phone to experience our self-service assistance. Should you still need further assistance, our customer service representative will be glad to assist.